

Copy of Cooperatives

Web Log Analysis Monthly Report January 2004

Report Range:01/01/2004 00:00:00 – 01/31/2004 23:59:59



This report was generated by WebTrends(R) Friday February 13, 2004 – 13:42:58
Final report conversion by WebTrends Document Utility, Version 6.1a (build 419)

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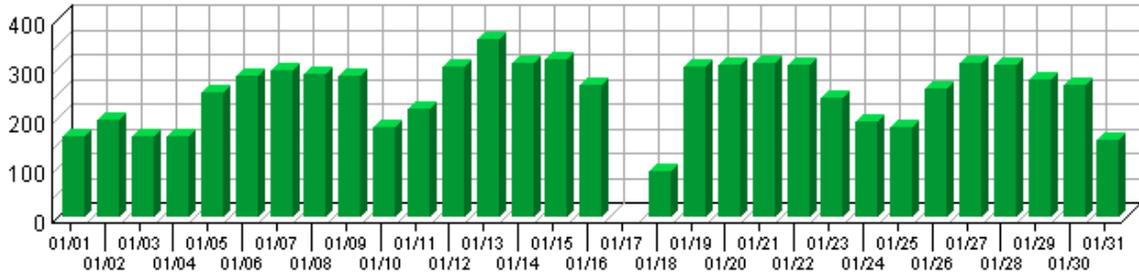
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Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.

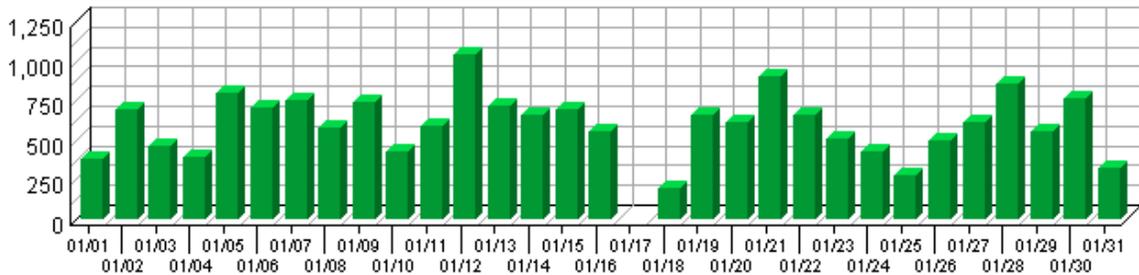
Visits Trend



Visit Summary

Visits	7,566
Average per Day	244
Average Visit Length	00:12:51
Median Visit Length	00:02:05
International Visits	9.71%
Visits of Unknown Origin	64.95%
Visits from Your Country: United States (US)	25.34%

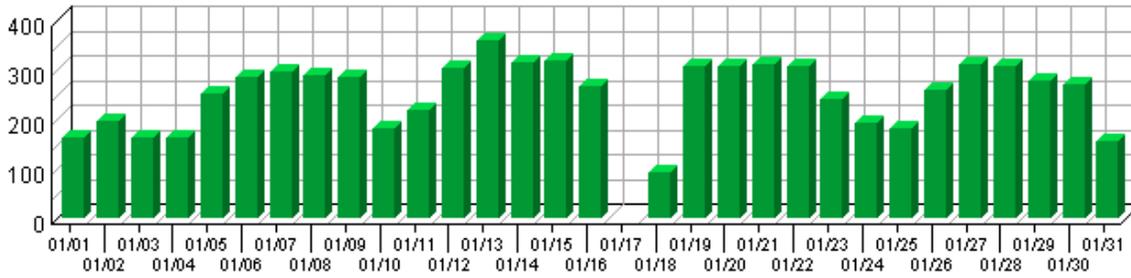
Page Views Trend



Page View Summary

Page Views	18,042
Average per Day	582
Average Page Views per Visit	2.38

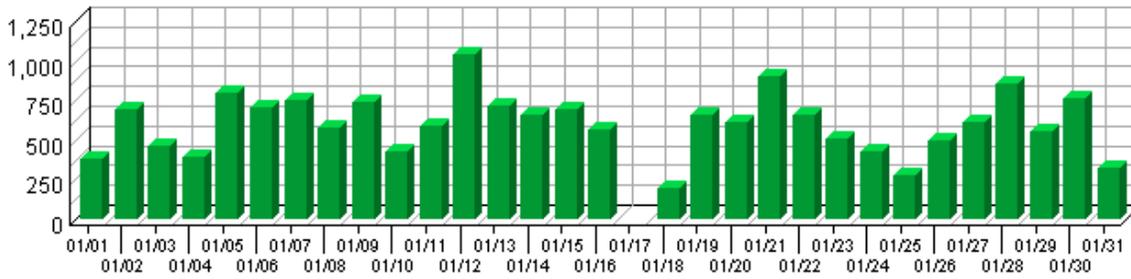
Visitors Trend



Visitor Summary

Unique Visitors	5,128
Visitors Who Visited Once	4,611
Visitors Who Visited More Than Once	517
Average Visits per Visitor	1.48

Hits Trend

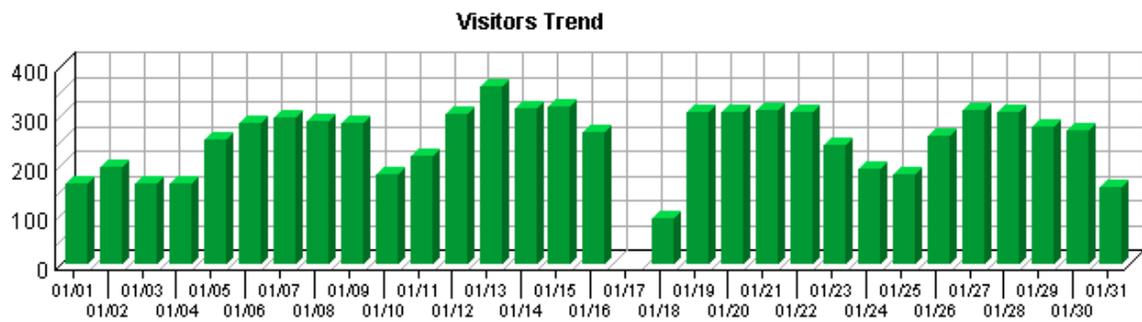
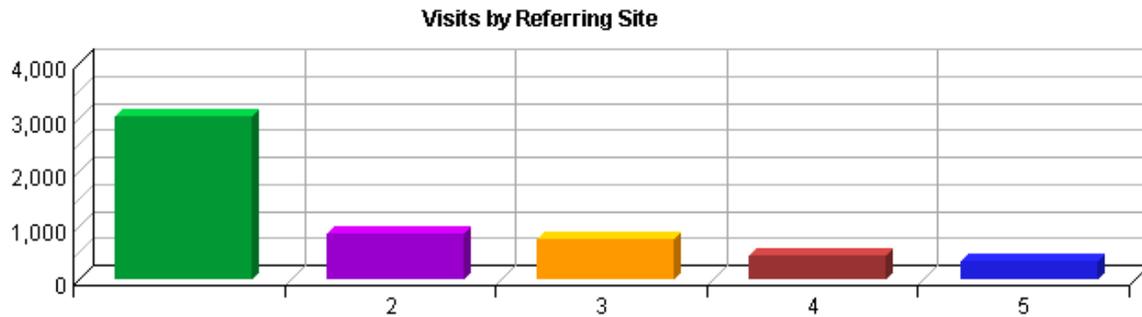


Hit Summary

Successful Hits for Entire Site	18,069
Average Hits per Day	582
Home Page Hits	491

Marketing Dashboard

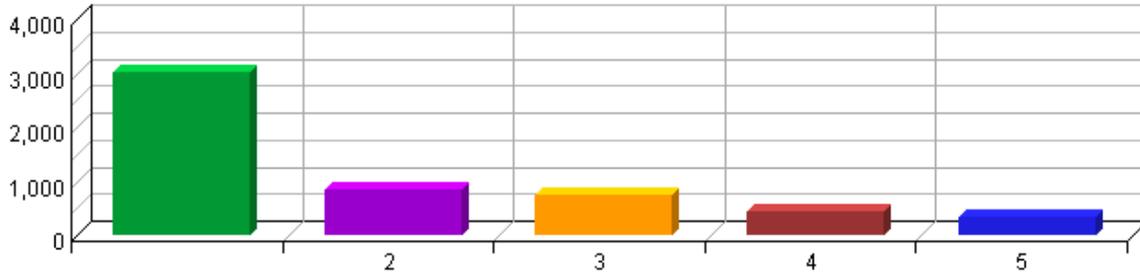
This dashboard summarizes important information related to online marketing activity.



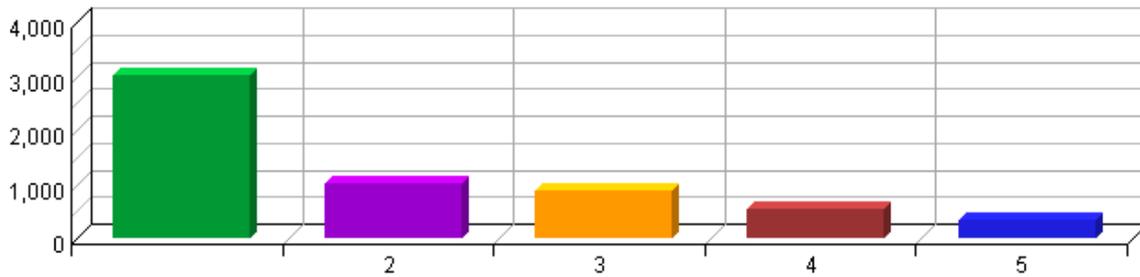
Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

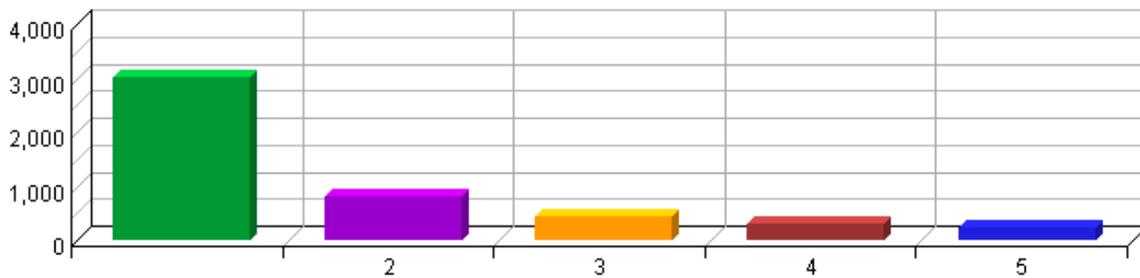
Visits by Referring Site



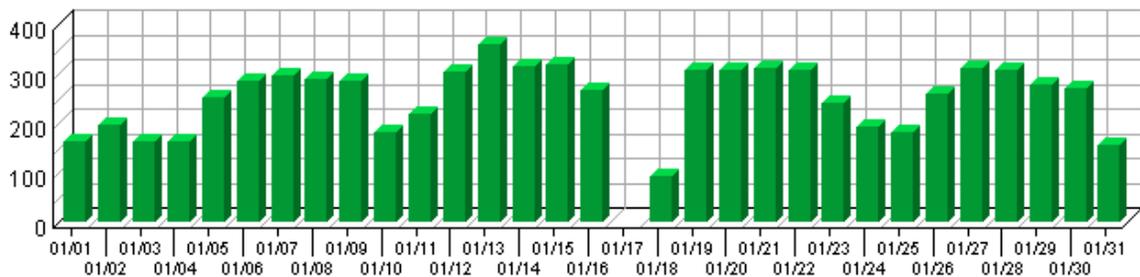
Visits by Referring Domain



Visits by Referring Page

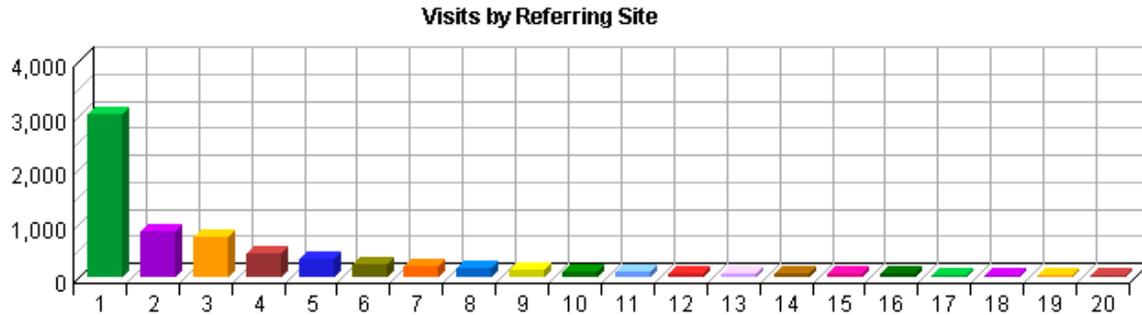


Visitors Trend



Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	3,013	39.82%
2.	http://www.google.com/	834	11.02%
3.	http://es.epa.gov/	734	9.70%
4.	http://search.yahoo.com/	430	5.68%
5.	http://search.msn.com/	334	4.41%
6.	http://www.google.com.pe/	224	2.96%
7.	http://www.google.com.mx/	202	2.67%
8.	http://www.epa.gov/	185	2.45%
9.	http://www.google.es/	121	1.60%
10.	http://www.google.co.in/	95	1.26%
11.	http://oaspub.epa.gov/	91	1.20%
12.	http://www.google.ca/	83	1.10%
13.	http://www.altavista.com/	68	0.90%
14.	http://www.google.co.ve/	66	0.87%
15.	http://www.google.cl/	52	0.69%
16.	http://www.google.com.co/	52	0.69%
17.	http://www.google.com.ar/	48	0.63%
18.	http://mx.search.yahoo.com/	43	0.57%
19.	http://aolsearch.aol.com/	24	0.32%
20.	http://www.google.co.uk/	24	0.32%
	Subtotal	6,723	88.86%
	Other	843	11.14%
	Total	7,566	100.00%

Activity by Referring Site – Help Card

? Referring Sites – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

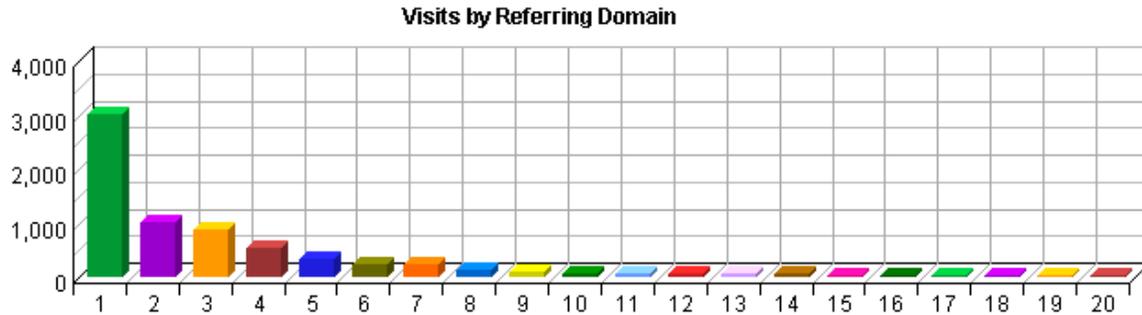
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.



You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	3,013	39.82%
2.	epa.gov	1,029	13.60%
3.	google.com	870	11.50%
4.	yahoo.com	549	7.26%
5.	msn.com	338	4.47%
6.	google.com.pe	227	3.00%
7.	google.com.mx	223	2.95%
8.	google.es	137	1.81%
9.	google.co.in	95	1.26%
10.	google.ca	84	1.11%
11.	altavista.com	77	1.02%
12.	google.co.ve	70	0.93%
13.	google.cl	54	0.71%
14.	google.com.co	53	0.70%
15.	google.com.ar	50	0.66%
16.	google.co.th	24	0.32%
17.	ask.com	24	0.32%
18.	aol.com	24	0.32%
19.	google.co.uk	24	0.32%
20.	dfait-maeci.gc.ca	19	0.25%
	Subtotal	6,984	92.31%
	Other	582	7.69%
	Total	7,566	100.00%

Activity by Referring Domain – Help Card

? Referring Domain – A web site which refers a visitor to your site by linking to it.

Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

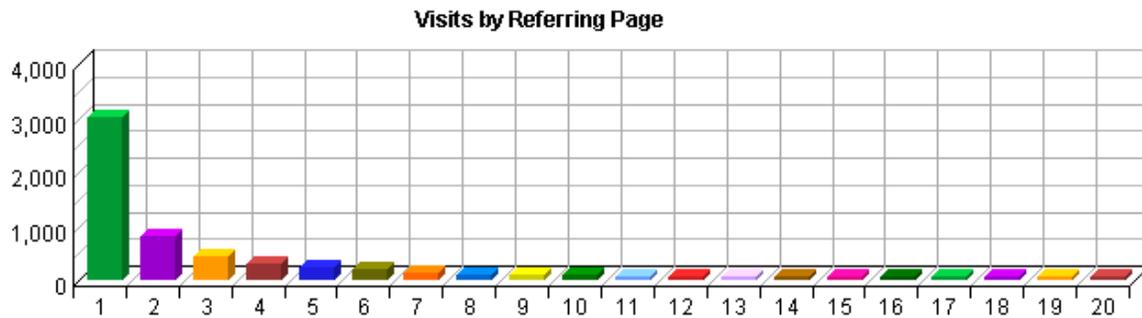
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

💡 You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	3,013	39.82%
2.	http://www.google.com/search	815	10.77%
3.	http://search.yahoo.com/ search	426	5.63%
4.	http://es.epa.gov/	301	3.98%
5.	http://www.google.com.pe/ search	224	2.96%
6.	http://www.google.com.mx/ search	202	2.67%
7.	http://www.google.es/search	121	1.60%
8.	http://search.msn.com/results.aspx	110	1.45%
9.	http://www.google.co.in/ search	95	1.26%
10.	http://oaspub.epa.gov/webi/meta_first_new2.try_these_first	89	1.18%
11.	http://www.google.ca/search	83	1.10%
12.	http://search.msn.com/ spresults.aspx	80	1.06%
13.	http://es.epa.gov/cooperative/stateandlocal/	73	0.96%
14.	http://www.google.co.ve/ search	66	0.87%
15.	http://www.altavista.com/web/ results	64	0.85%
16.	http://www.epa.gov/ebtpages/induindustpetroleumindustry.html	62	0.82%
17.	http://search.msn.com/pass/ results.aspx	57	0.75%
18.	http://search.msn.com/pass/ results.asp	57	0.75%
19.	http://es.epa.gov/index.html	56	0.74%
20.	http://es.epa.gov/cooperative/international/	54	0.71%
	Subtotal	6,048	79.94%
	Other	1,518	20.06%

Total

7,566

100.00%

Activity by Referring Page – Help Card

 **Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

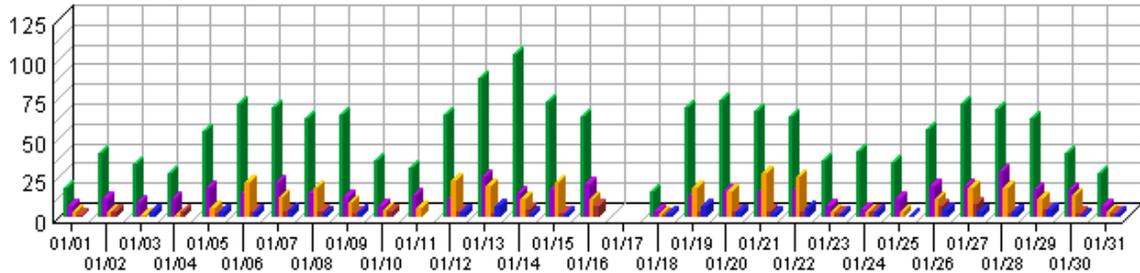
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

 You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

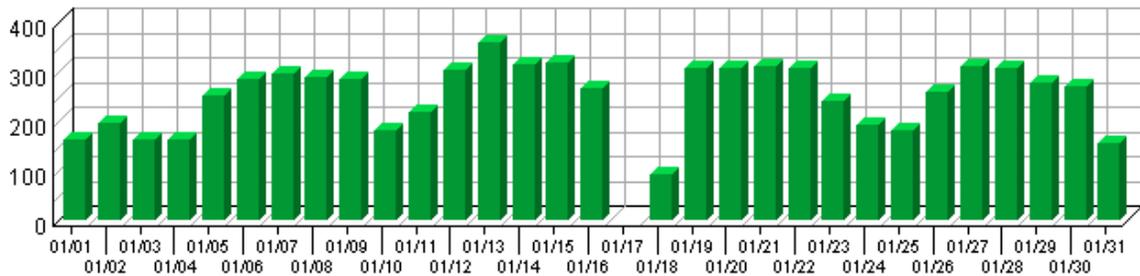
Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.

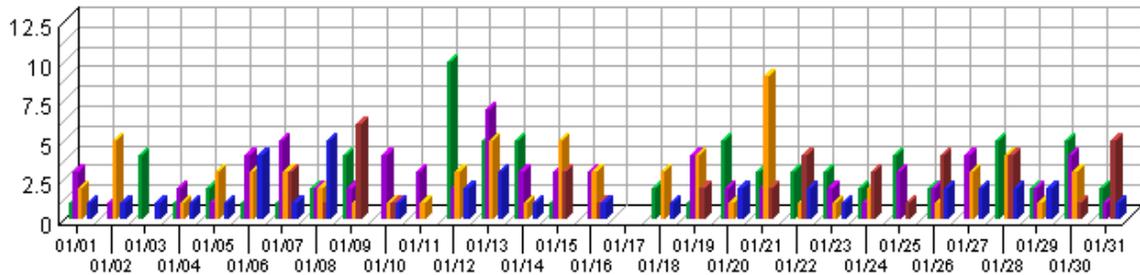
Activity by Search Engine



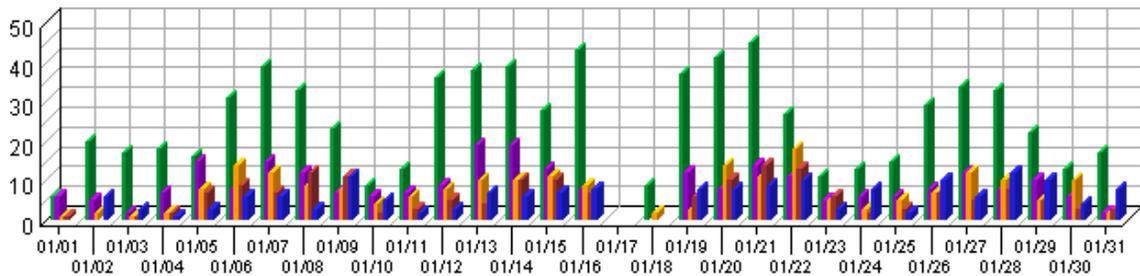
Visitors Trend



Activity by Search Phrase



Activity by Search Keyword

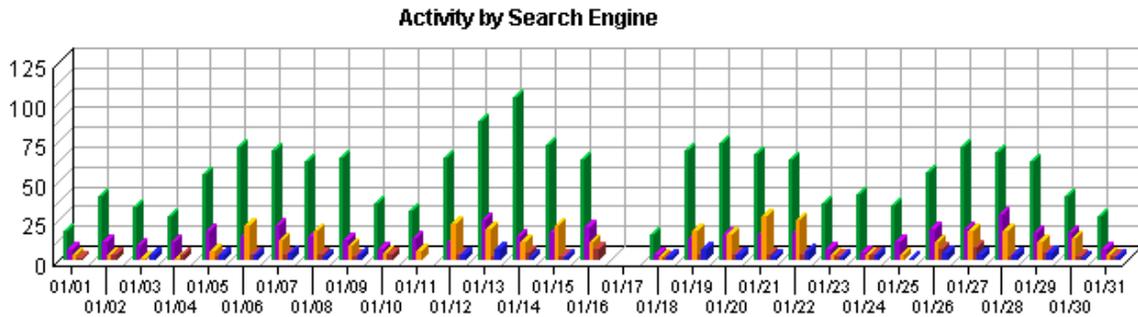


Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



Activity by Search Engine

	Engines	Referrals	%
1.	google	1,634	57.56%
2.	yahoo	434	15.29%
3.	msn	354	12.47%
4.	google canada	89	3.13%
5.	altavista	82	2.89%
6.	yahoo mexico	37	1.30%
7.	google uk	25	0.88%
8.	ask jeeves	25	0.88%
9.	aol netfind	22	0.77%
10.	yahoo spain	22	0.77%
11.	google france	12	0.42%
12.	netscape	12	0.42%
13.	google australia	12	0.42%
14.	yahoo argentina	9	0.32%
15.	google germany	9	0.32%
16.	google italy	7	0.25%
17.	yahoo canada	5	0.18%
18.	yahoo australia &nz	5	0.18%
19.	hotbot	5	0.18%
20.	terralycos	5	0.18%
	Subtotal	2,805	98.80%
	Total	2,839	100.00%

Activity by Search Engines with Search Phrases Detail

Engines	Phrases	Referrals	%
1. google	bebidas gaseosas	41	1.44%
	petroleum refining	37	1.30%
	iso 14000	36	1.27%
	bapedal	33	1.16%
	embotelladora	25	0.88%
	petroleum refinery	18	0.63%
	cebada	16	0.56%
	metal finishing	15	0.53%
	cleaner production	12	0.42%
	elaboracion de gaseosas	10	0.35%
	electroplating	9	0.32%
	diagrama de flujo	9	0.32%
	elaboracion de bebidas gaseosas	9	0.32%
	palmito	8	0.28%
	embotelladora la cascada	8	0.28%
	industry standards	7	0.25%
	gaseosas	7	0.25%
	epa	7	0.25%
	printing industry	6	0.21%
	new jersey small business grants	6	0.21%
2. yahoo	iso 14000	23	0.81%
	bapedal	21	0.74%
	petroleum refining	16	0.56%
	metal finishing	16	0.56%
	printing industry	13	0.46%
	electroplating	12	0.42%
	petroleum refinery	8	0.28%
	zinc electroplating	5	0.18%
	cleaner production	5	0.18%
	new jersey small business help	5	0.18%
	electroplating industry	4	0.14%
	pcsd	4	0.14%
	industry standards	4	0.14%
	asia pacific economic cooperation	3	0.11%
	refining petroleum	3	0.11%
	cebada	3	0.11%
	embotelladora	3	0.11%
	metal electroplating	3	0.11%

	china epa	3	0.11%
	thailand environment	2	0.07%
3. msn	bapedal	14	0.49%
	printing industry	12	0.42%
	washington state department of ecology	7	0.25%
	petroleum industry	6	0.21%
	mike monroney aeronautical center	6	0.21%
	environment australia	5	0.18%
	petroleum refining	5	0.18%
	nfesc	5	0.18%
	office of pollution prevention and toxics	4	0.14%
	riet	4	0.14%
	institute of advanced manufacturing sciences	4	0.14%
	national pollution prevention roundtable	3	0.11%
	national park service	3	0.11%
	epa compliance metal spray	3	0.11%
	naval facilities engineering service center	3	0.11%
	metal finishing	3	0.11%
	petroleum refining industry study	3	0.11%
	iso 14000	3	0.11%
	alaska department of environmental conservation	3	0.11%
	business and government topics	2	0.07%
4. google canada	petroleum refining	9	0.32%
	network for environment and sustainable development in africa	3	0.11%
	thailand environment	2	0.07%
	metal finishing	2	0.07%
	electroplating	2	0.07%
	full cost accounting waste management software	2	0.07%
	metal finishing operation	2	0.07%
	commercial printing industries	2	0.07%
	electrolytic metal recovery facilities	2	0.07%
	electroplating industries	2	0.07%
	studies of pollution in the environment	1	0.04%
	environmental impact management agency, indonesia	1	0.04%
	sustainable development industrial parks	1	0.04%
	what is petroleum refining	1	0.04%
	management reviews	1	0.04%
	emissions from petroleum refinery	1	0.04%
	natural gasoline high sulfur treating	1	0.04%
	hazardous waste minimization case study	1	0.04%
	air pollution costs 'oil and gas industry	1	0.04%

	environmental problems of petroleum cracking	1	0.04%
5. altavista	iso 14000	4	0.14%
	elaboracion de gaseosas	2	0.07%
	cebada	2	0.07%
	agua residual industria alimenticia	2	0.07%
	research on electroplating metal	1	0.04%
	planta de tratamiento de aguas residuales de las areas de lavado	1	0.04%
	history of printing industry	1	0.04%
	sector gaseosas	1	0.04%
	tipos de tratamiento de aguas para uso industrial	1	0.04%
	acumulacion de desperdicio industrial	1	0.04%
	embotelladora de agua	1	0.04%
	palmito planta	1	0.04%
	equipo de envasado de mermeladas	1	0.04%
	uso de agua reducci3n	1	0.04%
	tinas de limpieza	1	0.04%
	metal finishing waste water treatment	1	0.04%
	pasteurizacion lactea	1	0.04%
	proceso del palmito	1	0.04%
	diagrama de proceso del la sosa industrial	1	0.04%
	elaboraci3n de gaseosas	1	0.04%
6. yahoo mexico	cebada	3	0.11%
	reuso de aguas de lluvia	2	0.07%
	diagrama de pasteurizacion de la leche	2	0.07%
	sector industrial alimenticio	1	0.04%
	reciclaje de aguas	1	0.04%
	tratamiento del agua para reciclarlas	1	0.04%
	reutilizaci3n del agua de lluvia, procesos industriales	1	0.04%
	uso del agua en la industria	1	0.04%
	planta and agua and osmosis and desperdicio and bomba	1	0.04%
	utilizacion de la banda transportadora	1	0.04%
	consumo de cebada	1	0.04%
	demandas de agua de cebada	1	0.04%
	embotelladoras de agua	1	0.04%
	embotelladora	1	0.04%
	ilustraciones uso del agua	1	0.04%
	planta industrial del proceso del azucar	1	0.04%
	filtro pulidor	1	0.04%
	lavadora de botellas industrial	1	0.04%
	como lavar frutas verduras	1	0.04%
	american food	1	0.04%

7. google uk	us printing industry	2	0.07%
	typical resistance in plating bath	1	0.04%
	environmental case study	1	0.04%
	president's council on sustainable development eco park definition	1	0.04%
	commercial printing regulation	1	0.04%
	http://es.epa.gov/cooperative/topics/metfactsheets.html	1	0.04%
	iso 14000	1	0.04%
	computer industry waste	1	0.04%
	electroplating demonstration	1	0.04%
	electroplating environment	1	0.04%
	waste water from petroleum refinery	1	0.04%
	regulations of the print industry	1	0.04%
	bapedal	1	0.04%
	industry electroplating	1	0.04%
	regulations of the printing industry and case studies	1	0.04%
	refining the case in metal	1	0.04%
	case study on pollution	1	0.04%
	presidents council on sustainable development	1	0.04%
	metal finishing	1	0.04%
	costing of chemical research project	1	0.04%
8. ask jeeves	columbia south america	4	0.14%
	postal service environmental	2	0.07%
	columbia, south america	2	0.07%
	what type of organization is the usps?	1	0.04%
	electroplating industry	1	0.04%
	audit checklist for the printing industry	1	0.04%
	printing industry review	1	0.04%
	is there an overview of the electroplating industry?	1	0.04%
	what is an electroplating industry?	1	0.04%
	distillation in styrene production	1	0.04%
	petroleum refining in mexico	1	0.04%
	cetesb brazil?	1	0.04%
	what are some sites about what industries are doing ab...	1	0.04%
	planta industrial	1	0.04%
	what's oppourtunities are their in the electroplating industry?	1	0.04%
	iso 14000 standards	1	0.04%
	list of available grants in north carolina	1	0.04%
	international headlines of 1997	1	0.04%
	can you give me any info on network systems?	1	0.04%
	petroleum refining	1	0.04%

9.	aol netfind	iso 14000	2	0.07%
		commercial web printers forum	1	0.04%
		petroleum refining	1	0.04%
		epa iso 14000	1	0.04%
		screen printing industry economics	1	0.04%
		auto acid bath	1	0.04%
		metal finishing	1	0.04%
		environmental newsletters	1	0.04%
		petroleum cracking benefit	1	0.04%
		petroleum refining waste	1	0.04%
		new jersey small business assistance	1	0.04%
		us environmental treaties	1	0.04%
		epa case study	1	0.04%
		embotelladora de agua en los estados unidos	1	0.04%
		waste petroleum processing	1	0.04%
		computer manufacturing	1	0.04%
		palmito	1	0.04%
		electroplating project	1	0.04%
		presidents council on sustainable development	1	0.04%
		dissolved air flotation	1	0.04%
10.	yahoo spain	¿como es una planta industrial? flujos gaseosas	2	0.07%
		cebada	2	0.07%
		procesamiento agua industrial	1	0.04%
		usaf safety pictures	1	0.04%
		escobillas carbon ecuador	1	0.04%
		reuso vapor	1	0.04%
		diagrama de flujo en produccion avicola	1	0.04%
		procesamiento de tomate	1	0.04%
		proceso de embotellado de agua	1	0.04%
		evaporación de aguas residuales	1	0.04%
		lavadora de botellas	1	0.04%
		(carbonatación de bebidas)	1	0.04%
		planta industrial	1	0.04%
		proceso de la manipulacion de la alcachofa	1	0.04%
		prevencion de la contaminacion ambiental mundial	1	0.04%
		proceso de embotellado	1	0.04%
		linea de llenado de agua para el consumo humano	1	0.04%
		que es un intercambiador de placas	1	0.04%
11.	google france	iso 14000	3	0.11%
		cleaner production	1	0.04%
		gustavo eguren camana lima	1	0.04%

	energy network renewable	1	0.04%
	botellas de galones	1	0.04%
	nesda	1	0.04%
	metal finishing process audit	1	0.04%
	electroplating industry	1	0.04%
	premis, peru	1	0.04%
	gustavo eguren sa	1	0.04%
12. netscape	us epa	3	0.11%
	petroleum refining	2	0.07%
	iso 14000	1	0.04%
	what is refinery industry	1	0.04%
	sheet metal stripping	1	0.04%
	electroplating hazardous materials	1	0.04%
	computer manufacturing in u.s.	1	0.04%
	flow chart of petroleum refinery	1	0.04%
	petroleum refiners	1	0.04%
13. google australia	environment australia	5	0.18%
	cleaner technology in thailand	1	0.04%
	ministry for the environment new zealand	1	0.04%
	industry standards	1	0.04%
	iso 14000 links	1	0.04%
	thailand environment institute	1	0.04%
	bapedal	1	0.04%
	denix	1	0.04%
14. yahoo argentina	cerveza efluentes	1	0.04%
	pasteurizacion de la leche	1	0.04%
	pasteurizacion de leche	1	0.04%
	planta embotelladora	1	0.04%
	helados de agua	1	0.04%
	pasteurizador de leche	1	0.04%
	gaseosas	1	0.04%
	calidad en industrias de bebidas gaseosas	1	0.04%
	valvulas de llenado gaseosas	1	0.04%
15. google germany	ministry for environment new zealand	1	0.04%
	corporación oikos quito	1	0.04%
	quimica suiza peru weber	1	0.04%
	epa environmental accounting case studies	1	0.04%
	limpiar botellas maquina	1	0.04%
	metal finishing handbook	1	0.04%
	bapedal	1	0.04%
	cleaner technology in the electroplating	1	0.04%
	computer manufacturing	1	0.04%

16. google italy	epa, iso 14001	3	0.11%
	dpi	1	0.04%
	electroplating reports	1	0.04%
	petroleum refining technology	1	0.04%
	cebada	1	0.04%
17. yahoo canada	petroleum refining	1	0.04%
	wastewater treatment process aluminum smelter	1	0.04%
	measurements of pollution from oil refineries	1	0.04%
	chemicals and printing industry	1	0.04%
	print industry	1	0.04%
18. yahoo australia &nz	environment australia	2	0.07%
	computer manufacturing	1	0.04%
	energy efficiency australia	1	0.04%
	refining condensate	1	0.04%
19. hotbot	google	2	0.07%
	aappso	1	0.04%
	printing industry america	1	0.04%
	lycos	1	0.04%
20. terralycos	embotelladora	1	0.04%
	gaseosas	1	0.04%
	tipos de frutas	1	0.04%
	carbonatacion de bebidas	1	0.04%
	legumbres conservación	1	0.04%

Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	de	603	21.24%
	gaseosas	158	5.57%
	petroleum	145	5.11%
	bebidas	116	4.09%
	en	103	3.63%
	embotelladora	96	3.38%
	proceso	94	3.31%
	industry	91	3.21%
	la	91	3.21%
	refining	84	2.96%
	industrial	77	2.71%
	printing	77	2.71%
	elaboracion	72	2.54%
	agua	68	2.40%
diagrama	67	2.36%	

	metal	62	2.18%
	planta	56	1.97%
	iso	53	1.87%
	refinery	52	1.83%
	electroplating	52	1.83%
2. yahoo	industry	57	2.01%
	petroleum	52	1.83%
	electroplating	42	1.48%
	printing	39	1.37%
	iso	35	1.23%
	refining	32	1.13%
	14000	31	1.09%
	metal	31	1.09%
	de	27	0.95%
	finishing	23	0.81%
	of	23	0.81%
	bapedal	21	0.74%
	in	20	0.70%
	new	19	0.67%
	refinery	17	0.60%
	case	17	0.60%
	business	17	0.60%
	jersey	16	0.56%
	small	15	0.53%
	study	14	0.49%
3. msn	industry	40	1.41%
	printing	35	1.23%
	of	30	1.06%
	petroleum	29	1.02%
	environmental	18	0.63%
	center	17	0.60%
	refining	16	0.56%
	bapedal	15	0.53%
	in	14	0.49%
	de	14	0.49%
	metal	13	0.46%
	department	11	0.39%
	finishing	10	0.35%
	ecology	10	0.35%
	iso	10	0.35%
	national	10	0.35%
	state	10	0.35%

	pollution	10	0.35%
	environment	10	0.35%
	america	9	0.32%
4. google canada	petroleum	20	0.70%
	refining	15	0.53%
	electroplating	10	0.35%
	industry	9	0.32%
	environment	8	0.28%
	metal	8	0.28%
	pollution	6	0.21%
	printing	6	0.21%
	environmental	6	0.21%
	of	6	0.21%
	in	6	0.21%
	management	5	0.18%
	for	5	0.18%
	waste	5	0.18%
	iso	5	0.18%
	industries	5	0.18%
	development	5	0.18%
	14000	4	0.14%
	companies	4	0.14%
	process	4	0.14%
5. altavista	de	58	2.04%
	la	9	0.32%
	agua	9	0.32%
	elaboracion	8	0.28%
	planta	7	0.25%
	proceso	6	0.21%
	diagrama	6	0.21%
	del	6	0.21%
	industry	6	0.21%
	petroleum	5	0.18%
	aguas	5	0.18%
	leche	5	0.18%
	lacteos	5	0.18%
	iso	5	0.18%
	metal	5	0.18%
	gaseosas	5	0.18%
	14000	5	0.18%
	industrial	4	0.14%
	finishing	4	0.14%

	residuales	4	0.14%
6. yahoo mexico	de	25	0.88%
	agua	10	0.35%
	del	8	0.28%
	la	6	0.21%
	cebada	5	0.18%
	aguas	5	0.18%
	industrial	4	0.14%
	diagrama	3	0.11%
	lluvia	3	0.11%
	como	3	0.11%
	reuso	3	0.11%
	en	3	0.11%
	food	2	0.07%
	water	2	0.07%
	industria	2	0.07%
	botellas	2	0.07%
	para	2	0.07%
	procesos	2	0.07%
	leche	2	0.07%
	uso	2	0.07%
7. google uk	industry	6	0.21%
	printing	5	0.18%
	of	4	0.14%
	case	4	0.14%
	electroplating	3	0.11%
	on	3	0.11%
	the	3	0.11%
	environmental	3	0.11%
	environment	2	0.07%
	us	2	0.07%
	iso	2	0.07%
	metal	2	0.07%
	sustainable	2	0.07%
	study	2	0.07%
	regulations	2	0.07%
	in	2	0.07%
	council	2	0.07%
	development	2	0.07%
	waste	2	0.07%
	presidents	1	0.04%
8. ask jeeves	south	6	0.21%

	america	6	0.21%
	what	4	0.14%
	electroplating	4	0.14%
	of	4	0.14%
	the	4	0.14%
	in	4	0.14%
	columbia	4	0.14%
	industry?	3	0.11%
	are	3	0.11%
	is	3	0.11%
	industry	3	0.11%
	environmental	2	0.07%
	service	2	0.07%
	an	2	0.07%
	columbia,	2	0.07%
	petroleum	2	0.07%
	refining	2	0.07%
	printing	2	0.07%
	postal	2	0.07%
9. aol netfind	petroleum	4	0.14%
	14000	3	0.11%
	iso	3	0.11%
	business	2	0.07%
	new	2	0.07%
	epa	2	0.07%
	environmental	2	0.07%
	waste	2	0.07%
	small	2	0.07%
	jersey	2	0.07%
	refining	2	0.07%
	metal	1	0.04%
	palmito	1	0.04%
	treaties	1	0.04%
	computer	1	0.04%
	screen	1	0.04%
	air	1	0.04%
	finishing	1	0.04%
	council	1	0.04%
	dissolved	1	0.04%
10. yahoo spain	de	14	0.49%
	planta	3	0.11%
	proceso	3	0.11%

	agua	3	0.11%
	es	3	0.11%
	la	3	0.11%
	cebada	2	0.07%
	¿como	2	0.07%
	industrial	2	0.07%
	gaseosas	2	0.07%
	embotellado	2	0.07%
	flujos	2	0.07%
	una	2	0.07%
	procesamiento	2	0.07%
	industrial?	2	0.07%
	el	1	0.04%
	residuales	1	0.04%
	(carbonataci3n	1	0.04%
	contaminacion	1	0.04%
	escobillas	1	0.04%
11. google france	14000	3	0.11%
	iso	3	0.11%
	gustavo	2	0.07%
	eguren	2	0.07%
	energy	1	0.04%
	galones	1	0.04%
	audit	1	0.04%
	metal	1	0.04%
	renewable	1	0.04%
	camana	1	0.04%
	finishing	1	0.04%
	de	1	0.04%
	botellas	1	0.04%
	peru	1	0.04%
	network	1	0.04%
	sa	1	0.04%
	production	1	0.04%
	industry	1	0.04%
	process	1	0.04%
	premis,	1	0.04%
12. netscape	petroleum	4	0.14%
	epa	3	0.11%
	us	3	0.11%
	refinery	2	0.07%
	refining	2	0.07%

	flow	1	0.04%
	electroplating	1	0.04%
	is	1	0.04%
	u.s.	1	0.04%
	what	1	0.04%
	metal	1	0.04%
	chart	1	0.04%
	hazardous	1	0.04%
	materials	1	0.04%
	stripping	1	0.04%
	sheet	1	0.04%
	manufacturing	1	0.04%
	in	1	0.04%
	of	1	0.04%
	industry	1	0.04%
13. google australia	environment	7	0.25%
	australia	5	0.18%
	thailand	2	0.07%
	the	1	0.04%
	for	1	0.04%
	standards	1	0.04%
	iso	1	0.04%
	technology	1	0.04%
	in	1	0.04%
	cleaner	1	0.04%
	ministry	1	0.04%
	industry	1	0.04%
	links	1	0.04%
	new	1	0.04%
	bapedal	1	0.04%
	14000	1	0.04%
	denix	1	0.04%
	zealand	1	0.04%
	institute	1	0.04%
14. yahoo argentina	de	6	0.21%
	leche	3	0.11%
	gaseosas	3	0.11%
	pasteurizacion	2	0.07%
	planta	1	0.04%
	cerveza	1	0.04%
	calidad	1	0.04%
	pasteurizador	1	0.04%

	bebidas	1	0.04%
	efluentes	1	0.04%
	embotelladora	1	0.04%
	en	1	0.04%
	la	1	0.04%
	llenado	1	0.04%
	industrias	1	0.04%
	helados	1	0.04%
	agua	1	0.04%
	valvulas	1	0.04%
15. google germany	the	1	0.04%
	environment	1	0.04%
	weber	1	0.04%
	for	1	0.04%
	accounting	1	0.04%
	epa	1	0.04%
	studies	1	0.04%
	zealand	1	0.04%
	ministry	1	0.04%
	quito	1	0.04%
	handbook	1	0.04%
	bapedal	1	0.04%
	quimica	1	0.04%
	suiza	1	0.04%
	corporación	1	0.04%
	botellas	1	0.04%
	limpiar	1	0.04%
	case	1	0.04%
	finishing	1	0.04%
	manufacturing	1	0.04%
16. google italy	epa,	3	0.11%
	14001	3	0.11%
	iso	3	0.11%
	refining	1	0.04%
	reports	1	0.04%
	dpi	1	0.04%
	electroplating	1	0.04%
	petroleum	1	0.04%
	technology	1	0.04%
	cebada	1	0.04%
17. yahoo canada	industry	2	0.07%
	measurements	1	0.04%

	pollution	1	0.04%
	process	1	0.04%
	refineries	1	0.04%
	oil	1	0.04%
	of	1	0.04%
	smelter	1	0.04%
	treatment	1	0.04%
	wastewater	1	0.04%
	refining	1	0.04%
	printing	1	0.04%
	aluminum	1	0.04%
	from	1	0.04%
	chemicals	1	0.04%
	petroleum	1	0.04%
	print	1	0.04%
18. yahoo australia &nz	australia	3	0.11%
	environment	2	0.07%
	efficiencie	1	0.04%
	energy	1	0.04%
	manufacturing	1	0.04%
	computer	1	0.04%
	condensate	1	0.04%
	refining	1	0.04%
19. hotbot	google	2	0.07%
	industry	1	0.04%
	printing	1	0.04%
	america	1	0.04%
	aappso	1	0.04%
	lycos	1	0.04%
20. terralycos	de	2	0.07%
	tipos	1	0.04%
	bebidas	1	0.04%
	conservación	1	0.04%
	gaseosas	1	0.04%
	frutas	1	0.04%
	embotelladora	1	0.04%
	carbonatacion	1	0.04%
	legumbres	1	0.04%

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

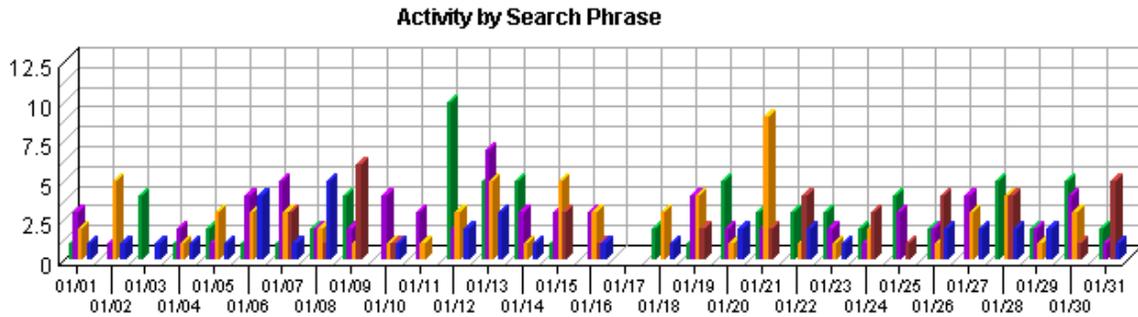


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This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



Activity by Search Phrase

	Phrases	Referrals	%
1.	iso 14000	76	2.74%
2.	petroleum refining	72	2.60%
3.	bapedal	72	2.60%
4.	bebidas gaseosas	41	1.48%
5.	metal finishing	38	1.37%
6.	printing industry	33	1.19%
7.	embotelladora	30	1.08%
8.	cebada	28	1.01%
9.	petroleum refinery	27	0.97%
10.	electroplating	24	0.87%
11.	cleaner production	19	0.69%
12.	elaboracion de gaseosas	13	0.47%
13.	environment australia	13	0.47%
14.	industry standards	13	0.47%
15.	gaseosas	12	0.43%
16.	palmito	11	0.40%
17.	computer manufacturing	10	0.36%
18.	elaboracion de bebidas gaseosas	9	0.32%
19.	diagrama de flujo	9	0.32%
20.	embotelladora la cascada	9	0.32%
	Subtotal	559	20.16%
	Total	2,773	100.00%

Activity by Search Phrase with Engines Detail

Phrases	Engines	Referrals	%
1. iso 14000	google	36	1.30%
	yahoo	23	0.83%
	altavista	4	0.14%
	msn	3	0.11%
	google france	3	0.11%
	aol netfind	2	0.07%
	google uk	1	0.04%
	yahoo us (spanish)	1	0.04%
	google canada	1	0.04%
	sapo	1	0.04%
	netscape	1	0.04%
2. petroleum refining	google	37	1.33%
	yahoo	16	0.58%
	google canada	9	0.32%
	msn	5	0.18%
	netscape	2	0.07%
	aol netfind	1	0.04%
	yahoo canada	1	0.04%
	ask jeeves	1	0.04%
3. bapedal	google	33	1.19%
	yahoo	21	0.76%
	msn	14	0.50%
	google australia	1	0.04%
	google germany	1	0.04%
	google uk	1	0.04%
	yahoo uk &ireland	1	0.04%
4. bebidas gaseosas	google	41	1.48%
5. metal finishing	yahoo	16	0.58%
	google	15	0.54%
	msn	3	0.11%
	google canada	2	0.07%
	google uk	1	0.04%
	aol netfind	1	0.04%
6. printing industry	yahoo	13	0.47%
	msn	12	0.43%
	google	6	0.22%
	google canada	1	0.04%
	about.com	1	0.04%
7. embotelladora	google	25	0.90%

	yahoo	3	0.11%
	yahoo mexico	1	0.04%
	terralycos	1	0.04%
8. cebada	google	16	0.58%
	yahoo	3	0.11%
	yahoo mexico	3	0.11%
	altavista	2	0.07%
	yahoo spain	2	0.07%
	google italy	1	0.04%
	msn	1	0.04%
9. petroleum refinery	google	18	0.65%
	yahoo	8	0.29%
	msn	1	0.04%
10. electroplating	yahoo	12	0.43%
	google	9	0.32%
	google canada	2	0.07%
	msn	1	0.04%
11. cleaner production	google	12	0.43%
	yahoo	5	0.18%
	all the web	1	0.04%
	google france	1	0.04%
12. elaboracion de gaseosas	google	10	0.36%
	altavista	2	0.07%
	yahoo	1	0.04%
13. environment australia	google australia	5	0.18%
	msn	5	0.18%
	yahoo australia &nz	2	0.07%
	google	1	0.04%
14. industry standards	google	7	0.25%
	yahoo	4	0.14%
	google australia	1	0.04%
	google canada	1	0.04%
15. gaseosas	google	7	0.25%
	yahoo spain	2	0.07%
	yahoo	1	0.04%
	yahoo argentina	1	0.04%
	terralycos	1	0.04%
16. palmito	google	8	0.29%
	aol netfind	1	0.04%
	msn	1	0.04%
	yahoo	1	0.04%
17. computer manufacturing	google	4	0.14%

		yahoo	2	0.07%
		aol netfind	1	0.04%
		yahoo australia &nz	1	0.04%
		google canada	1	0.04%
		google germany	1	0.04%
18.	elaboracion de bebidas gaseosas	google	9	0.32%
19.	diagrama de flujo	google	9	0.32%
20.	embotelladora la cascada	google	8	0.29%
		yahoo	1	0.04%

Activity by Search Phrase – Help Card

? Top Search Phrases Table

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

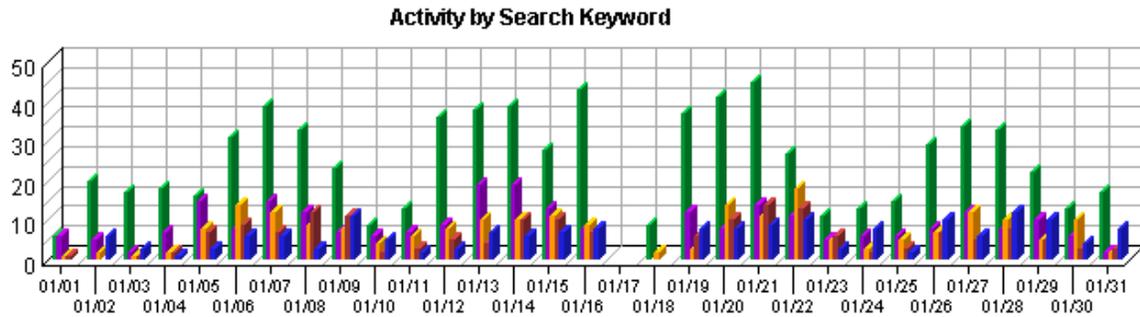


How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



Activity by Search Keyword

	Keywords	Referrals	%
1.	de	755	7.76%
2.	petroleum	266	2.73%
3.	industry	222	2.28%
4.	printing	176	1.81%
5.	gaseosas	175	1.80%
6.	refining	158	1.62%
7.	metal	126	1.29%
8.	of	126	1.29%
9.	en	125	1.28%
10.	iso	125	1.28%
11.	electroplating	123	1.26%
12.	bebidas	121	1.24%
13.	la	119	1.22%
14.	proceso	112	1.15%
15.	embotelladora	110	1.13%
16.	14000	107	1.10%
17.	industrial	103	1.06%
18.	agua	103	1.06%
19.	finishing	93	0.96%
20.	elaboracion	91	0.93%
	Subtotal	3,336	34.27%
	Total	9,734	100.00%

Activity by Search Keyword with Engines Detail

Keywords	Engines	Referrals	%
1. de	google	603	6.19%
	altavista	58	0.60%
	yahoo	27	0.28%
	yahoo mexico	25	0.26%
	msn	14	0.14%
	yahoo spain	14	0.14%
	yahoo argentina	6	0.06%
	overture	2	0.02%
	terralycos	2	0.02%
	aol netfind	1	0.01%
	ixquick	1	0.01%
	vivisimo	1	0.01%
	google france	1	0.01%
2. petroleum	google	145	1.49%
	yahoo	52	0.53%
	msn	29	0.30%
	google canada	20	0.21%
	altavista	5	0.05%
	aol netfind	4	0.04%
	netscape	4	0.04%
	ask jeeves	2	0.02%
	cnet search.com	2	0.02%
	google uk	1	0.01%
	yahoo canada	1	0.01%
	google italy	1	0.01%
	3. industry	google	91
yahoo		57	0.59%
msn		40	0.41%
google canada		9	0.09%
altavista		6	0.06%
google uk		6	0.06%
ask jeeves		3	0.03%
yahoo canada		2	0.02%
aol netfind		1	0.01%
yahoo uk & ireland		1	0.01%
google france		1	0.01%
netscape		1	0.01%
google japan		1	0.01%
google australia		1	0.01%

	hotbot	1	0.01%
	about.com	1	0.01%
4. printing	google	77	0.79%
	yahoo	39	0.40%
	msn	35	0.36%
	google canada	6	0.06%
	google uk	5	0.05%
	altavista	2	0.02%
	ask jeeves	2	0.02%
	overture	2	0.02%
	mamma	2	0.02%
	yahoo canada	1	0.01%
	aol netfind	1	0.01%
	searchalot	1	0.01%
	google japan	1	0.01%
	hotbot	1	0.01%
	about.com	1	0.01%
5. gaseosas	google	158	1.62%
	yahoo	5	0.05%
	altavista	5	0.05%
	yahoo argentina	3	0.03%
	yahoo spain	2	0.02%
	msn	1	0.01%
	terralycos	1	0.01%
6. refining	google	84	0.86%
	yahoo	32	0.33%
	msn	16	0.16%
	google canada	15	0.15%
	ask jeeves	2	0.02%
	aol netfind	2	0.02%
	netscape	2	0.02%
	yahoo canada	1	0.01%
	google italy	1	0.01%
	yahoo australia &nz	1	0.01%
	altavista	1	0.01%
	google uk	1	0.01%
7. metal	google	62	0.64%
	yahoo	31	0.32%
	msn	13	0.13%
	google canada	8	0.08%
	altavista	5	0.05%
	google uk	2	0.02%

	google france	1	0.01%
	netscape	1	0.01%
	aol netfind	1	0.01%
	iwon	1	0.01%
	google germany	1	0.01%
8. of	google	50	0.51%
	msn	30	0.31%
	yahoo	23	0.24%
	google canada	6	0.06%
	google uk	4	0.04%
	ask jeeves	4	0.04%
	altavista	3	0.03%
	all the web	2	0.02%
	yahoo uk &ireland	1	0.01%
	netscape	1	0.01%
	yahoo canada	1	0.01%
	searchalot	1	0.01%
9. en	google	103	1.06%
	yahoo	9	0.09%
	altavista	4	0.04%
	msn	3	0.03%
	yahoo mexico	3	0.03%
	yahoo argentina	1	0.01%
	aol netfind	1	0.01%
	yahoo spain	1	0.01%
10. iso	google	53	0.54%
	yahoo	35	0.36%
	msn	10	0.10%
	google canada	5	0.05%
	altavista	5	0.05%
	google france	3	0.03%
	google italy	3	0.03%
	aol netfind	3	0.03%
	google uk	2	0.02%
	netscape	1	0.01%
	sapo	1	0.01%
	lycos	1	0.01%
	ask jeeves	1	0.01%
	google australia	1	0.01%
	yahoo us (spanish)	1	0.01%
11. electroplating	google	52	0.53%
	yahoo	42	0.43%

	google canada	10	0.10%
	msn	5	0.05%
	ask jeeves	4	0.04%
	google uk	3	0.03%
	google italy	1	0.01%
	netscape	1	0.01%
	aol netfind	1	0.01%
	google japan	1	0.01%
	altavista	1	0.01%
	google germany	1	0.01%
	google france	1	0.01%
12. bebidas	google	116	1.19%
	yahoo	2	0.02%
	terralycos	1	0.01%
	yahoo argentina	1	0.01%
	msn	1	0.01%
13. la	google	91	0.93%
	altavista	9	0.09%
	yahoo mexico	6	0.06%
	msn	4	0.04%
	yahoo	4	0.04%
	yahoo spain	3	0.03%
	ixquick	1	0.01%
	yahoo argentina	1	0.01%
14. proceso	google	94	0.97%
	altavista	6	0.06%
	yahoo	5	0.05%
	yahoo spain	3	0.03%
	yahoo mexico	2	0.02%
	msn	2	0.02%
15. embotelladora	google	96	0.99%
	yahoo	6	0.06%
	altavista	2	0.02%
	yahoo mexico	2	0.02%
	msn	1	0.01%
	terralycos	1	0.01%
	aol netfind	1	0.01%
	yahoo argentina	1	0.01%
16. 14000	google	47	0.48%
	yahoo	31	0.32%
	msn	8	0.08%
	altavista	5	0.05%

	google canada	4	0.04%
	aol netfind	3	0.03%
	google france	3	0.03%
	sapo	1	0.01%
	google uk	1	0.01%
	ask jeeves	1	0.01%
	yahoo us (spanish)	1	0.01%
	google australia	1	0.01%
	netscape	1	0.01%
17. industrial	google	77	0.79%
	yahoo	10	0.10%
	altavista	4	0.04%
	yahoo mexico	4	0.04%
	google canada	3	0.03%
	yahoo spain	2	0.02%
	ixquick	1	0.01%
	ask jeeves	1	0.01%
	msn	1	0.01%
18. agua	google	68	0.70%
	yahoo mexico	10	0.10%
	altavista	9	0.09%
	yahoo	7	0.07%
	yahoo spain	3	0.03%
	msn	2	0.02%
	vivisimo	1	0.01%
	yahoo argentina	1	0.01%
	overture	1	0.01%
	aol netfind	1	0.01%
19. finishing	google	47	0.48%
	yahoo	23	0.24%
	msn	10	0.10%
	google canada	4	0.04%
	altavista	4	0.04%
	iwon	1	0.01%
	google france	1	0.01%
	aol netfind	1	0.01%
	google uk	1	0.01%
	google germany	1	0.01%
20. elaboracion	google	72	0.74%
	altavista	8	0.08%
	yahoo	7	0.07%
	msn	4	0.04%

Activity by Search Keyword – Help Card

? **Top Search Keywords Table**

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

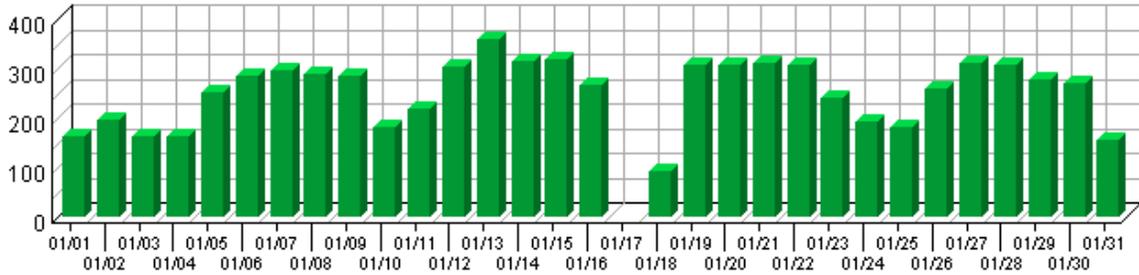
% Percentage of visitors referred from search engines who used the specified search engine and keyword.

—
💡 At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Visitors Dashboard

This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.

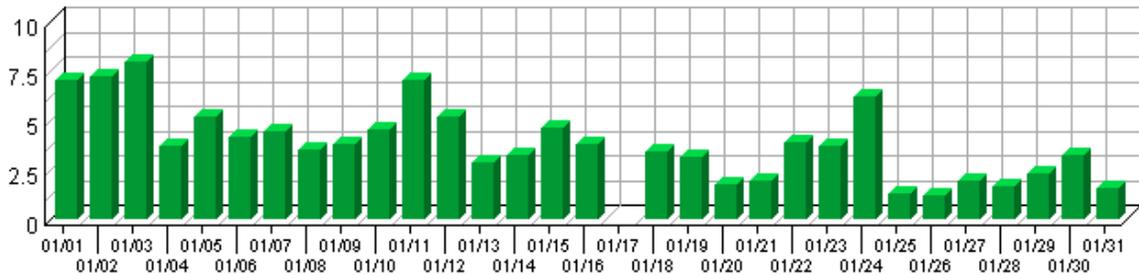
Visitors Trend



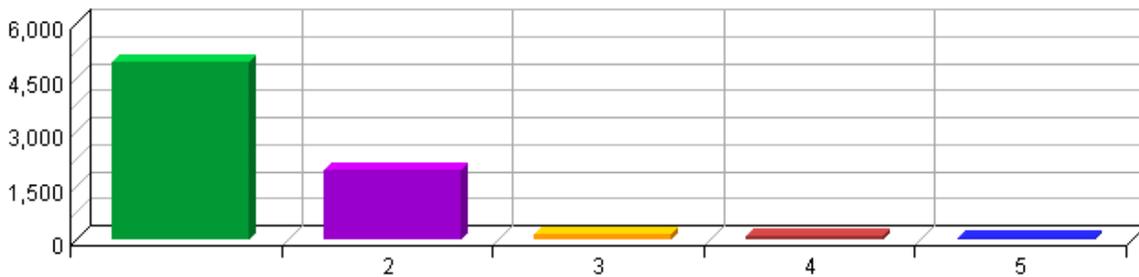
Visit Summary

Visits	7,566
Average per Day	244
Average Visit Length	00:12:51
Median Visit Length	00:02:05
International Visits	9.71%
Visits of Unknown Origin	64.95%
Visits from Your Country: United States (US)	25.34%

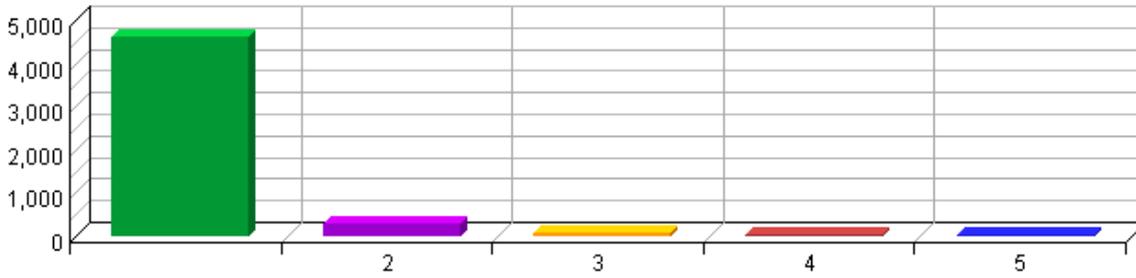
Average Length of Visit Trend



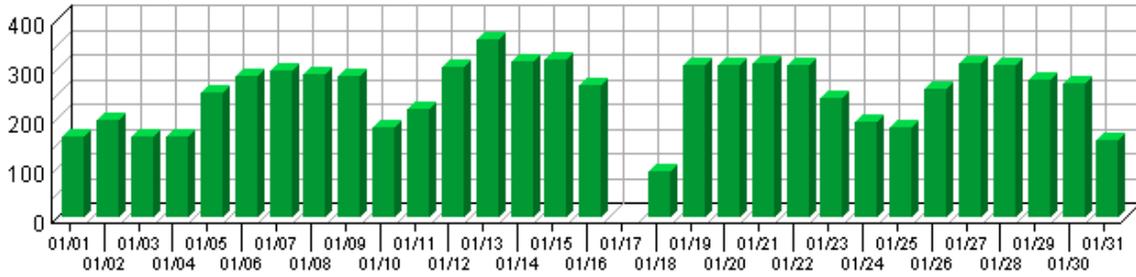
Top Countries by Visits



Visitors by Number of Visits



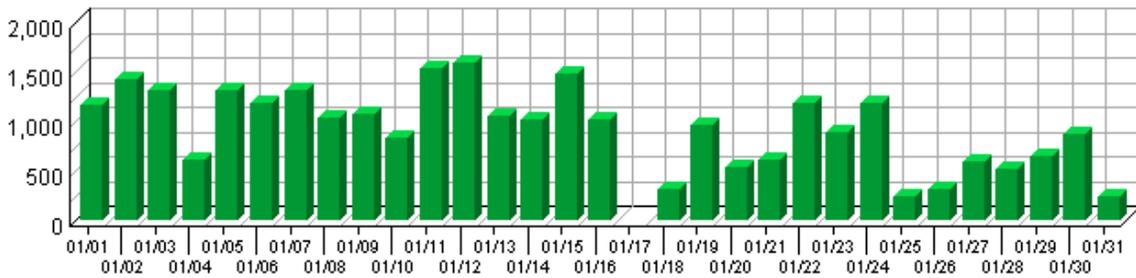
Visitors Trend



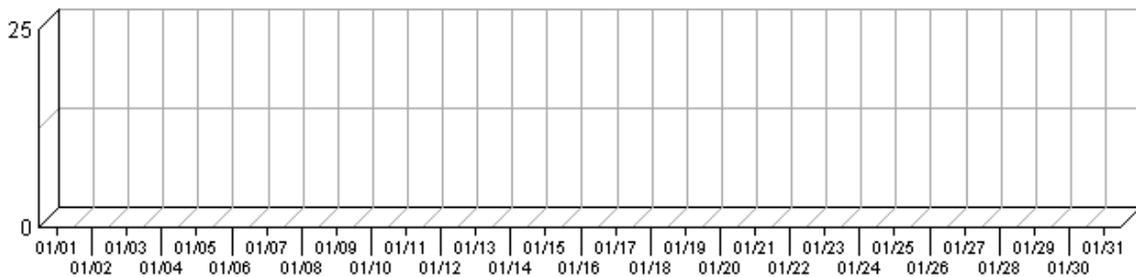
Visitor Summary

Unique Visitors	5,128
Visitors Who Visited Once	4,611
Visitors Who Visited More Than Once	517
Average Visits per Visitor	1.48

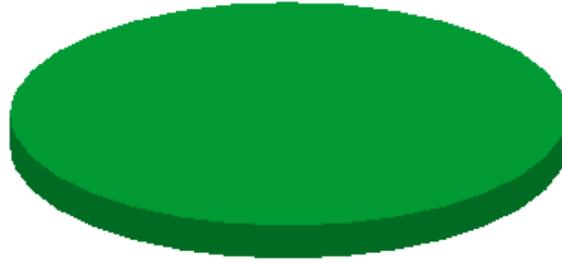
Visitor Minutes Trend



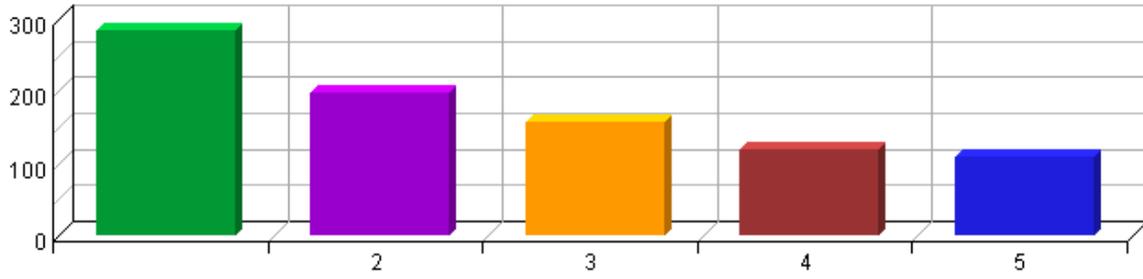
First Time Visitors Trend



New vs. Return Visits



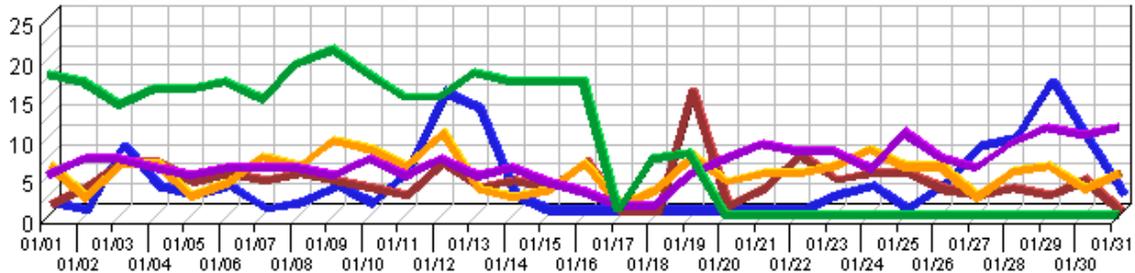
Top Visitors by Visits



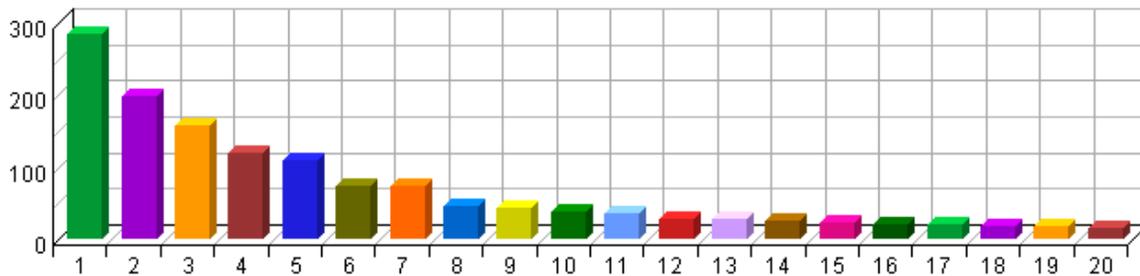
Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.

Top Visitors by Visits Trend



Top Visitors by Visits



Top Visitors

	Visitor	Visits	%	Hits
1.	216.88.158.193_Mozilla/4.0 compatible ZyBorg/1.0 Dead Link Checker (wn.zyborg@looksmart.net; http://www.WISEnutbot.com)	286	3.78%	1,183
2.	216.39.50.84_Scooter/3.3_SF	199	2.63%	243
3.	crawler14.googlebot.com_Googlebot/2.1 (+http://www.googlebot.com/bot.html)	158	2.09%	585
4.	j3102.inktomisearch.com_Mozilla/5.0 (Slurp/cat; slurp@inktomi.com; http://www.inktomi.com/slurp.html)	119	1.57%	213
5.	lj1220.inktomisearch.com_Mozilla/5.0 (Slurp/cat; slurp@inktomi.com; http://www.inktomi.com/slurp.html)	109	1.44%	229
6.	66.77.73.0_FAST-WebCrawler/3.8 (crawler at trd dot overture dot	74	0.98%	236

	com; http://www.alltheweb.com/help/webmaster/crawler)			
7.	216.88.158.193_Mozilla/4.0 compatible ZyBorg/1.0 (wn.zyborg@ looksmart.net; http://www. WISEnutbot.com)	73	0.97%	162
8.	66.77.73.0_FAST-WebCrawler/3.6/Scirus (scirus-crawler@fast. no; http://fast.no/support.php?c=faqs/crawler)	46	0.61%	243
9.	listserv.arb.ca.gov_Mozilla/4.08 [en] (Win98; U ;Nav)	44	0.58%	44
10.	sv-fw.looksmart.com_Mozilla/4.0 (compatible; grub-client-1.5.3; Crawl your own stuff with http://grub.org)	39	0.52%	43
11.	195.113.56.166_Mozilla/4.0 (compatible; grub-client-1.5.3; Crawl your own stuff with http://grub.org)	36	0.48%	39
12.	egspd402.teoma.com_Mozilla/2.0 (compatible; Ask Jeeves/ Teoma)	27	0.36%	200
13.	65.214.36.0_Mozilla/2.0 (compatible; Ask Jeeves/Teoma)	27	0.36%	500
14.	131.107.137.0_msnbot/0.11 (+ http://search.msn.com/msnbot.htm)	25	0.33%	25
15.	65.210.79.194_Java/1.4.1_01	23	0.30%	68
16.	209.237.238.0_ia_archiver	21	0.28%	67
17.	x1crawler3-1-0.x-echo.com_Mozilla/4.0 (compatible; MSIE 5.0; Windows 95) VoilaBot BETA 1.2 (http://www.voila.com/)	20	0.26%	20
18.	sv-fw.looksmart.com_Mozilla/4.0 (compatible; grub-client-1.4.3; Crawl your own stuff with http://grub.org)	19	0.25%	22
19.	163.29.18.253_Mozilla/4.0 (compatible; MSIE 5.5; Windows NT 5.0) Fetch API Request	17	0.22%	32
20.	217.206.231.51_Mozilla/4.0 (compatible; MSIE 5.0; Windows NT)	16	0.21%	64
	Subtotal	1,378	18.22%	4,218
	Other	6,185	81.78%	13,847
	Total	7,563	100.00%	18,065

Top Visitors – Help Card

? **Hits** – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

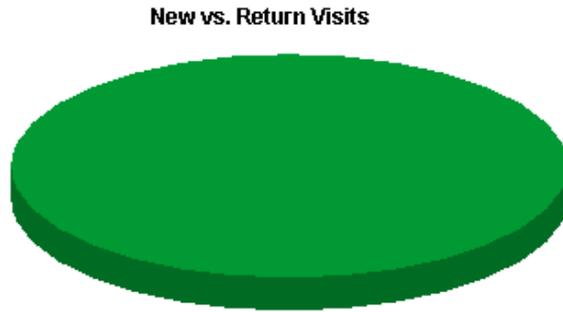
% – Percentage of total visits or hits made by the specified visitor.

💡 Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.



New vs. Return Visits

Visitor Type	Visits	%
1. Returning Visitors	7,563	100.00%
Total	7,563	100.00%

New vs. Return Visits – Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

Visitors Not Accepting Cookies – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

Visits – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

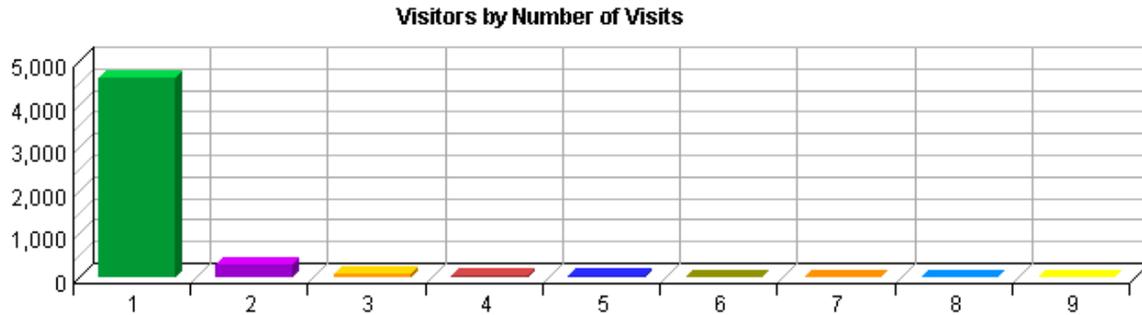
% – Percentage of visitors who fit into the specified visitor category.



By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	4,611	89.92%
2 visits	296	5.77%
3 visits	88	1.72%
4 visits	35	0.68%
5 visits	22	0.43%
6 visits	18	0.35%
7 visits	13	0.25%
8 visits	7	0.14%
9 visits	3	0.06%
Subtotal	5,093	99.32%
Other	35	0.68%
Total	5,128	100.00%

Visitors by Number of Visits – Help Card

? Number of Visits – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

Unique Visitors– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

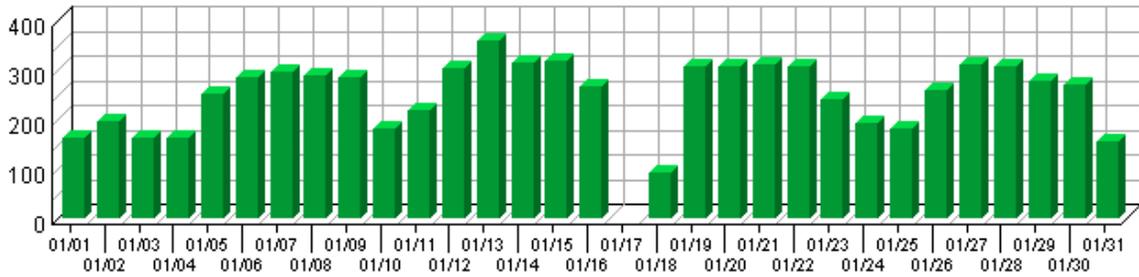
💡 This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.



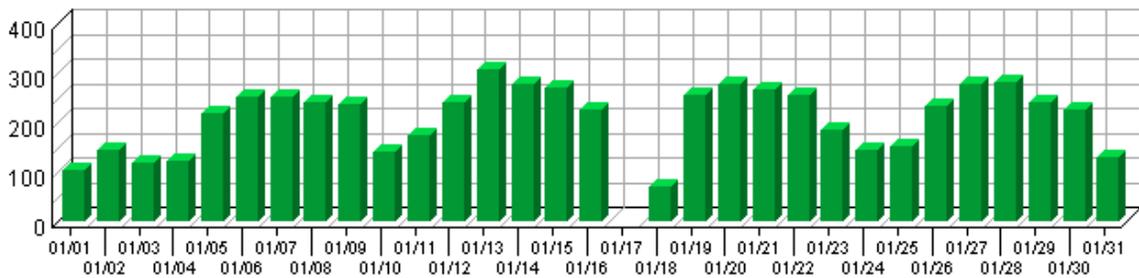
Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.

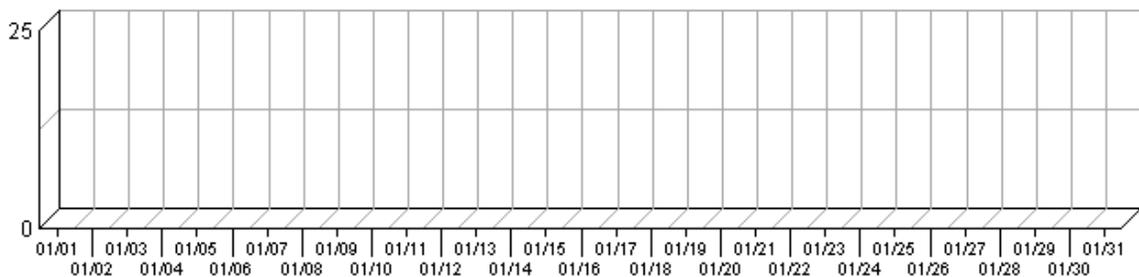
Visitors Trend



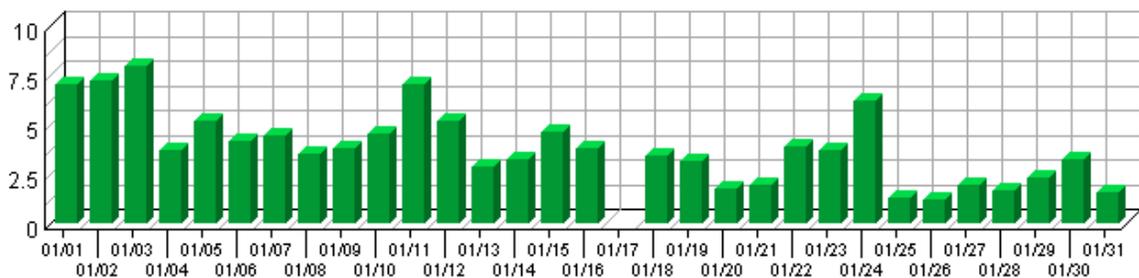
Unique Visitors Trend



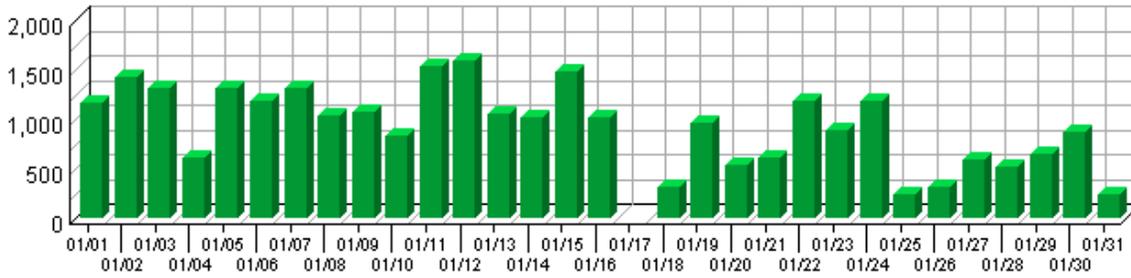
First Time Visitors Trend



Average Length of Visit Trend



Visitor Minutes Trend



Visitors Trend

Time Interval	Visits	Unique Visitors	First Time Visitors	Avg Visit Length	Visitor Minutes
01/01	164	103	0	00:07:04	1,161.28
01/02	197	146	0	00:07:14	1,426.22
01/03	164	117	0	00:08:00	1,313.65
01/04	163	121	0	00:03:43	608.22
01/05	253	219	0	00:05:11	1,313.08
01/06	287	251	0	00:04:09	1,193.55
01/07	295	250	0	00:04:26	1,312.53
01/08	290	242	0	00:03:34	1,036.68
01/09	287	236	0	00:03:45	1,080.55
01/10	183	139	0	00:04:34	837.75
01/11	217	174	0	00:07:02	1,528.88
01/12	303	239	0	00:05:14	1,587.53
01/13	359	306	0	00:02:54	1,046.55
01/14	313	277	0	00:03:14	1,013.62
01/15	319	269	0	00:04:37	1,473.52
01/16	266	225	0	00:03:48	1,011.90
01/17	0	0	0	0	0.00
01/18	91	72	0	00:03:24	310.17
01/19	306	257	0	00:03:10	970.47
01/20	306	279	0	00:01:45	540.47
01/21	311	268	0	00:01:56	604.32
01/22	307	256	0	00:03:52	1,191.35
01/23	241	187	0	00:03:40	884.48
01/24	192	146	0	00:06:10	1,186.30
01/25	181	152	0	00:01:16	232.12
01/26	260	233	0	00:01:11	310.53
01/27	311	278	0	00:01:55	597.57
01/28	309	281	0	00:01:41	525.02
01/29	277	242	0	00:02:19	644.93
01/30	269	227	0	00:03:14	871.25

01/31	155	128	0	00:01:33	241.72
Average	244	203	0	N/A	905.04
Total	7,576	6,320	0	N/A	28,056.20

Visitors Trend – Help Card

? Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero-length visits. A zero-length visit occurs when all hits for that visit are logged with the exact same time stamp.

Unique Visitors – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

First Time Visitors – Number of visitors who had never visited your web site before.

Avg Visit Length – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

Visitor Minutes – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

Total – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.

💡 Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
01/01	164	2.17%
01/02	196	2.59%
01/03	162	2.14%
01/04	162	2.14%
01/05	252	3.33%
01/06	287	3.79%
01/07	295	3.90%
01/08	290	3.83%
01/09	287	3.79%
01/10	183	2.42%
01/11	217	2.87%
01/12	303	4.00%
01/13	359	4.74%
01/14	312	4.12%
01/15	318	4.20%
01/16	265	3.50%
01/17	0	0.00%
01/18	91	1.20%
01/19	305	4.03%
01/20	306	4.04%
01/21	311	4.11%
01/22	306	4.04%
01/23	241	3.19%
01/24	192	2.54%
01/25	181	2.39%

01/26	260	3.44%
01/27	310	4.10%
01/28	309	4.08%
01/29	277	3.66%
01/30	268	3.54%
01/31	157	2.08%
Total	7,566	100.00%

Visits Trend – Help Card

? Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.

💡 Periods of less activity can be considered good times for maintenance and content improvement.

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Top Organizations – Help Card

? **Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Organization – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Unknown – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

Visits – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.



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Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Authenticated Usernames – Help Card

? Authenticated Username – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

Hits – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – Authenticated name of the user being analyzed.

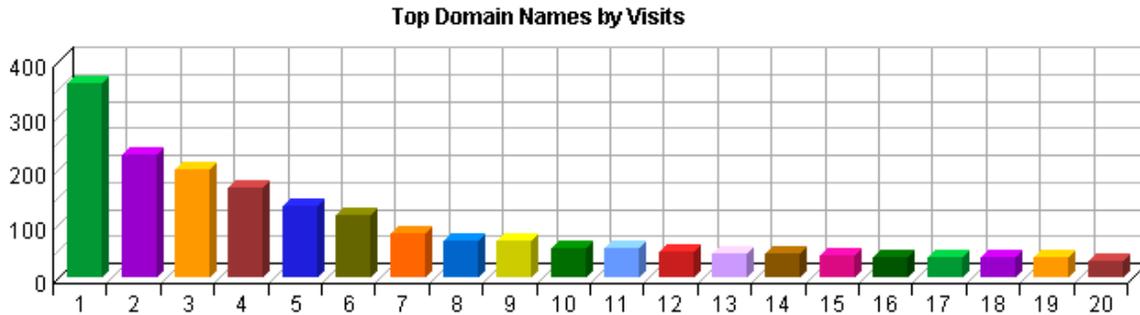
Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

💡 You may use this information for your marketing efforts, such as special promotions or newsletters.

Top Domain Names

This report lists the domain name that generates the most activity to your web site.



Top Domain Names

	Domain Name	Visits	%	Hits
1.	216.88.158.193	359	4.74%	1,345
2.	inktomisearch.com	228	3.01%	442
3.	216.39.50.84	199	2.63%	243
4.	googlebot.com	166	2.19%	643
5.	66.77.73.0	133	1.76%	492
6.	aol.com	115	1.52%	199
7.	speedy.net.pe	83	1.10%	122
8.	rr.com	67	0.89%	127
9.	looksmart.com	67	0.89%	75
10.	prodigy.net.mx	54	0.71%	78
11.	comcast.net	53	0.70%	106
12.	rima-tde.net	47	0.62%	75
13.	prod-infinitem.com.mx	45	0.59%	55
14.	ca.gov	44	0.58%	44
15.	pacbell.net	39	0.52%	53
16.	attbi.com	38	0.50%	68
17.	cox.net	37	0.49%	58
18.	epa.gov	36	0.48%	390
19.	195.113.56.166	36	0.48%	39
20.	bellsouth.net	32	0.42%	58
	Subtotal	1,878	24.82%	4,712
	Other	5,688	75.18%	13,357
	Total	7,566	100.00%	18,069

Top Domain Names – Help Card

? **Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Hits – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

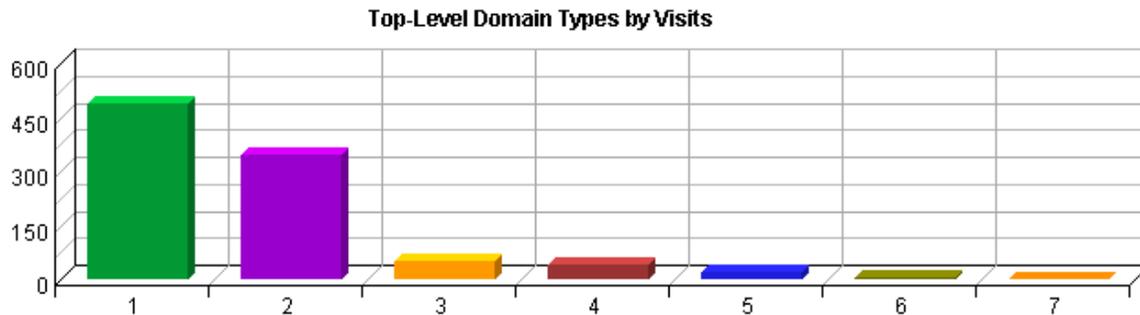
Visits – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total activity that was from this domain name or IP address.

💡 Use this information when you are interested in high-level domain names of visitors generating the most activity to your web site.

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



Top-Level Domain Types

	Top-Level Domain Types	Visits	%	Hits
1.	Commercial	489	51.20%	1,113
2.	Network	347	36.34%	712
3.	Government	49	5.13%	171
4.	Education	43	4.50%	313
5.	Military	19	1.99%	282
6.	Organization	7	0.73%	13
7.	International	1	0.10%	1
	Total	955	100.00%	2,605

Top-Level Domain Types – Help Card

? Top-Level Domain – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Hits – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

Visits – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.



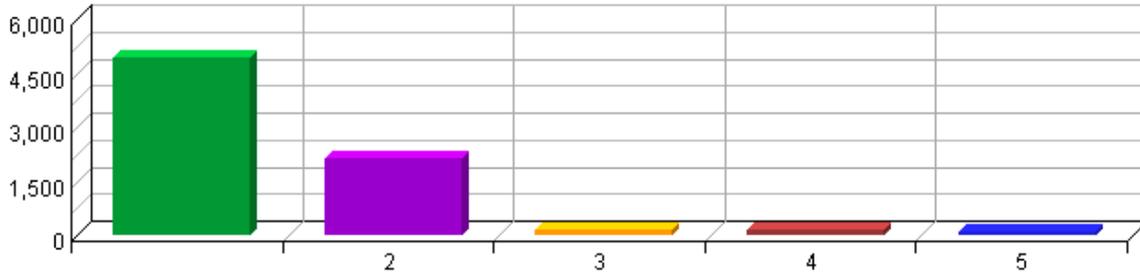
Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

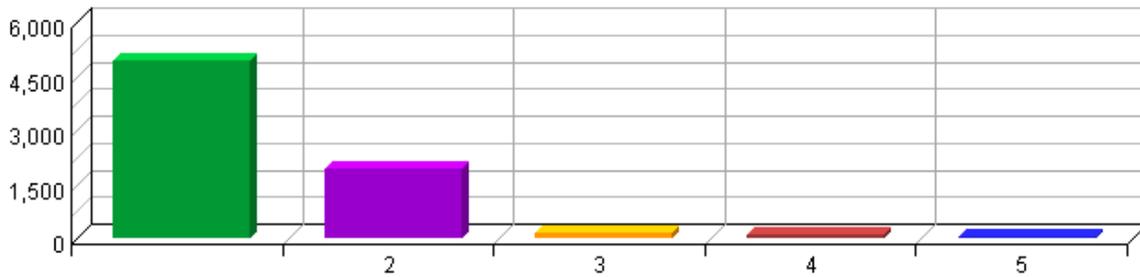
Geography Dashboard

This displays key graphs and tables that provide an overview of this chapter. Click on the title of a graph or table to navigate to the corresponding page.

Top Regions by Visits

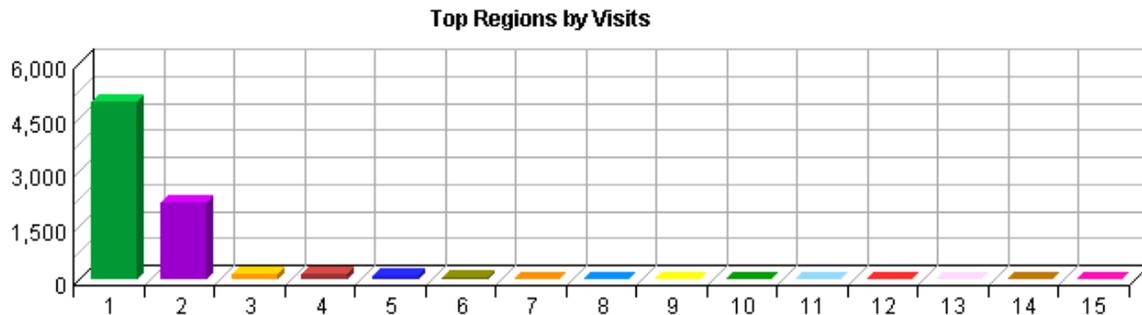


Top Countries by Visits



Top Regions

This report identifies the top geographic regions of the visitors to your site.



Top Regions

	Geographic Regions	Visits	%
1.	Region Unspecified	4,914	64.95%
2.	North America	2,124	28.07%
3.	South America	169	2.23%
4.	Western Europe	141	1.86%
5.	Asia	114	1.51%
6.	Eastern Europe	32	0.42%
7.	Northern Europe	21	0.28%
8.	Australia	17	0.22%
9.	Southern Africa	8	0.11%
10.	Caribbean Islands	8	0.11%
11.	Pacific Islands	5	0.07%
12.	Central America	5	0.07%
13.	Eastern Africa	3	0.04%
14.	Middle East	3	0.04%
15.	Northern Africa	2	0.03%
	Total	7,566	100.00%

Top Regions – Help Card

? Geographic Regions – The geographic part of the world where visitors to your web site are located. "Region Unspecified" represents visitors whose geographic region could not be determined. "Region Unknown" represents visitors whose country has been determined but not identified with a specific region. If the WebTrends GeoTrends Database is turned on for this profile, the region is determined by looking up the visitor's IP address in this database. If GeoTrends is not enabled, the region will be determined from the domain name.

Total – The total visits.

Visits – Number of visits from this geographic region. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that were from this geographic region.

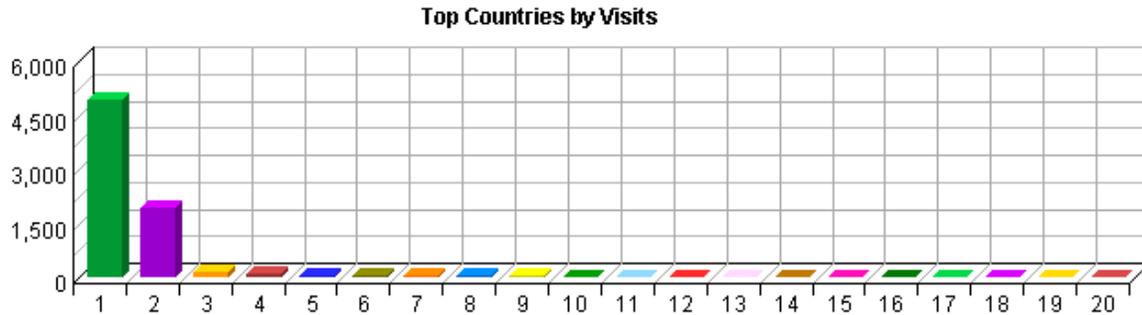


This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

Top Countries

This report identifies the top countries of the visitors to your site.



Top Countries

	Countries	Visits	%
1.	Unknown Origin	4,914	64.95%
2.	United States (US)	1,917	25.34%
3.	Mexico (MX)	161	2.13%
4.	Peru (PE)	85	1.12%
5.	Canada (CA)	46	0.61%
6.	Netherlands (NL)	39	0.52%
7.	Argentina (AR)	33	0.44%
8.	Japan (JP)	29	0.38%
9.	Germany (DE)	26	0.34%
10.	Singapore (SG)	23	0.30%
11.	United Kingdom (UK)	21	0.28%
12.	Indonesia (ID)	18	0.24%
13.	Spain (ES)	18	0.24%
14.	Australia (AU)	17	0.22%
15.	Estonia (EE)	17	0.22%
16.	India (IN)	16	0.21%
17.	France (FR)	15	0.20%
18.	Colombia (CO)	14	0.19%
19.	Sweden (SE)	11	0.15%
20.	Brazil (BR)	10	0.13%
	Subtotal	7,430	98.20%
	Other	136	1.80%
	Total	7,566	100.00%

Top Countries – Help Card

? Countries – If the WebTrends GeoTrends Database is turned on for this profile, the country is determined by looking up the visitor's IP address in this database. If GeoTrends is not enabled, the country will be determined from the domain name.

Total – The total visits where there was sufficient information to identify the country. This number may be less than the total visits overall.

Visits – Number of visits from the specified country. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits from the specified country.

Unknown Origin – The country associated with the visitor's domain name could not be determined.

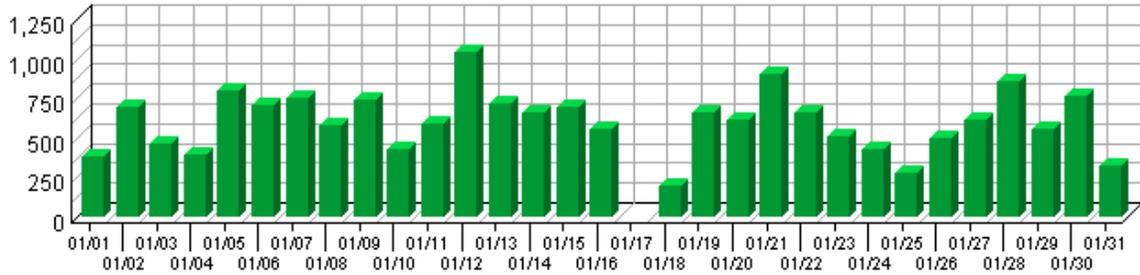
💡 This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

Pages Dashboard

This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.

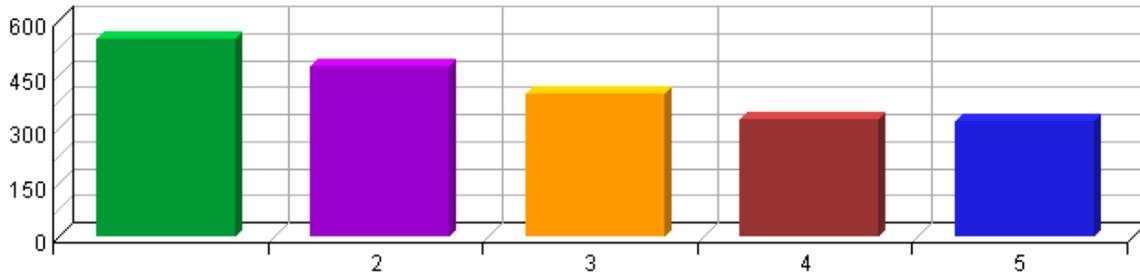
Page Views Trend



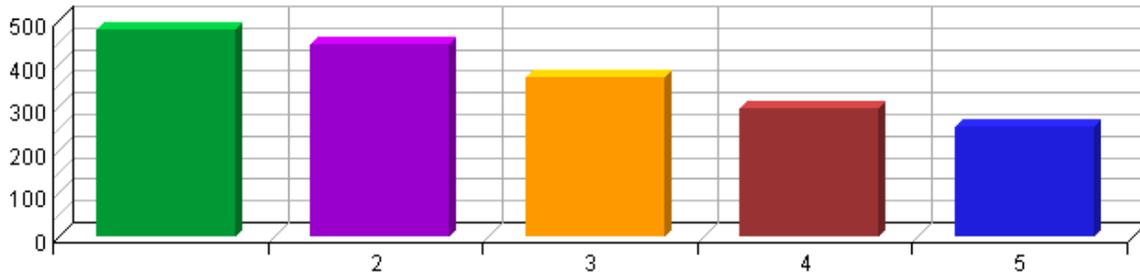
Page View Summary

Page Views	18,042
Average per Day	582
Average Page Views per Visit	2.38

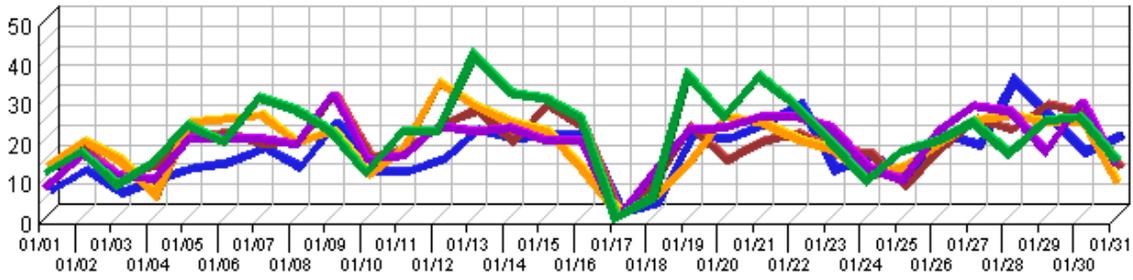
Top Entry Pages



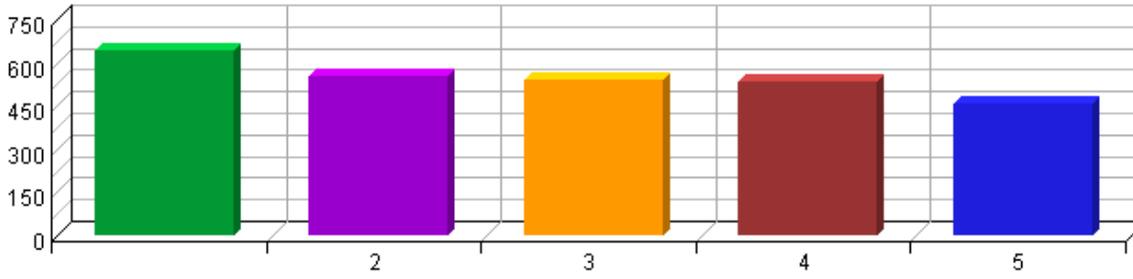
Top Exit Pages



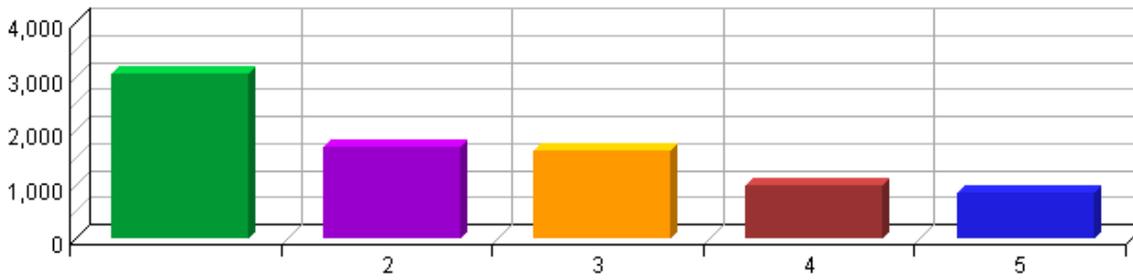
Top Pages by Visits Trend



Top Pages by Visits

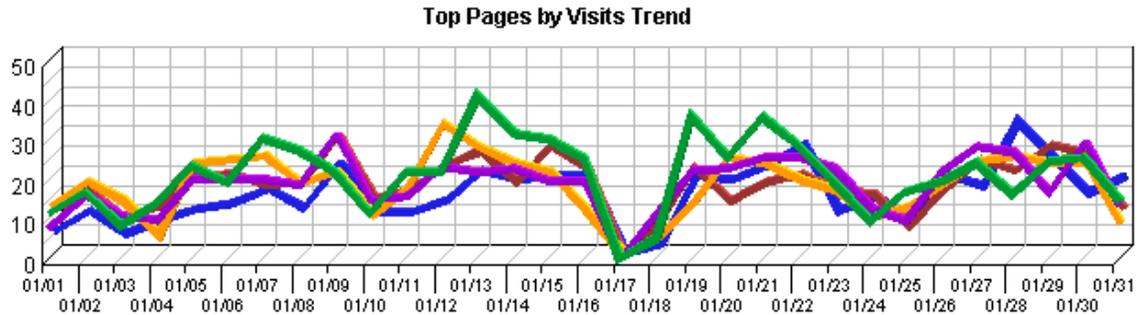


Top Directories by Visits



Top Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.



Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	Petroleum Refining Industry http:// es.epa.gov/ cooperative/ topics/ petroleum.html	644	3.89%	681	00:04:00	0
2.	State and Local Government/ Business Assistance Cooperative http:// es.epa.gov/ cooperative/ stateandlocal/	555	3.35%	666	00:00:45	0
3.	ISO 14000/ Industry Standards http:// es.epa.gov/ cooperative/ topics/ iso14000.html	540	3.26%	581	00:07:40	0
4.	International Cleaner Production Cooperative http:// es.epa.gov/ cooperative/ international/	537	3.24%	679	00:01:23	0
5.	EMBOTELLADORA DE BEBIDAS GASEOSAS http:// es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	456	2.76%	484	00:04:26	0
6.	http:// es.epa.gov/ cooperative/	422	2.55%	491	00:02:35	0

7.	State and Local Cooperative Sector Topics http:// es.epa.gov/ cooperative/ stateandlocal/ indtopiclist.html	421	2.54%	446	00:00:56	0
8.	U.S. Federal Agency P2 and Compliance Assistance Cooperative http:// es.epa.gov/ cooperative/ federal/	409	2.47%	524	00:00:30	0
9.	Headlines: State and Local Business Assistance http:// es.epa.gov/ cooperative/ stateandlocal/ headlines. html	398	2.40%	419	00:00:29	0
10.	State and Local Government/ Business Assistance Cooperative http:// es.epa.gov/ cooperative/ stateandlocal/ banner. html	392	2.37%	408	00:00:26	0
11.	Metal Finishing/ Electroplating Industry http:// es.epa.gov/ cooperative/ topics/ metalfin.html	388	2.34%	413	00:03:46	0
12.	State and Local Government/ Business Assistance Cooperative http:// es.epa.gov/ cooperative/ international/ banner. html	370	2.24%	387	00:00:23	0
13.	Headlines: International Cleaner Production Cooperative http:// es.epa.gov/ cooperative/ international/ headlines. html	350	2.11%	370	00:01:27	0
14.	U.S. Federal Agency P2 and Compliance Assistance Cooperative Sector Topics http:// es.epa.gov/ cooperative/ international/ indtopiclist.html	343	2.07%	361	00:00:32	0
15.	State and Local Government/ Business Assistance Cooperative http:// es.epa.gov/ cooperative/ federal/ banner.html	320	1.93%	332	00:00:36	0
16.	Printing Industry http:// es.epa.gov/ cooperative/ topics/ printing.html	319	1.93%	335	00:03:24	0
17.	U.S. Federal Agency P2 and Compliance Assistance Cooperative Sector Topics http:// es.epa.gov/ cooperative/ federal/ indtopiclist. html	304	1.84%	317	00:00:25	0
18.	Headlines: U.S. Federal Agency P2 and Compliance Assistance Cooperative http:// es.epa.gov/ cooperative/ federal/ headlines.html	301	1.82%	317	00:00:45	0
19.	EMBOTELLADORA LA CASCADA http:// es.epa.gov/ cooperative/ other/ andean/ cascada. html	298	1.80%	312	00:04:02	0
20.	LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA	291	1.76%	309	00:03:31	0

INDUSTRIAL DE ENVASADO Y

[http:// es.epa.gov/ cooperative/ other/ andean/ vegetweb. html](http://es.epa.gov/cooperative/other/andean/vegetweb.html)

Subtotal	8,058	48.69%	8,832	00:01:23
Other	8,492	51.31%	9,210	00:03:50
Total	16,550	100.00%	18,042	00:02:35

Top Pages – Help Card

? Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Average Time Viewed – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

💡 Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Content Groups – Help Card

? **Content Group** – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name – Name of the content group being analyzed.

Total – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

Visits – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

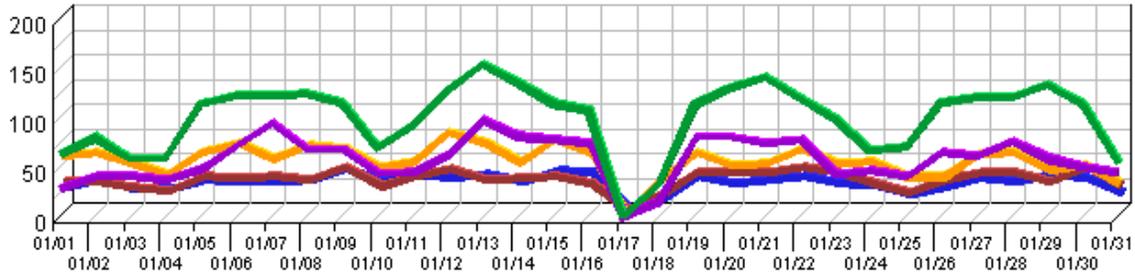
% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

💡 The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

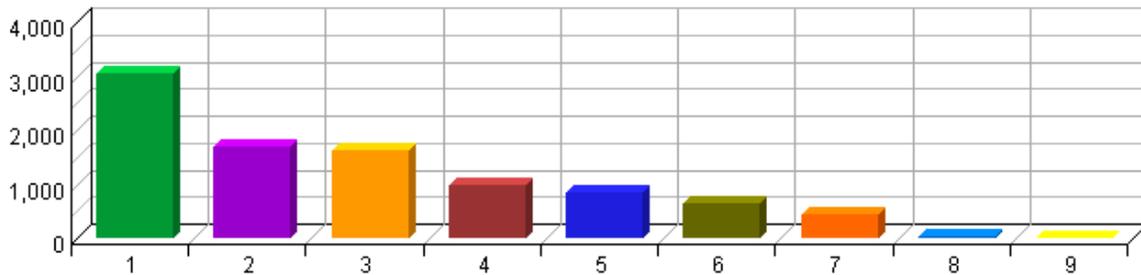
Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.

Top Directories by Visits Trend



Top Directories by Visits



Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://es.epa.gov/cooperative/ topics	3,040	32.57%	4,573	50,702
2.	http://es.epa.gov/cooperative/ other	1,706	18.28%	2,464	39,227
3.	http://es.epa.gov/cooperative/ websites	1,621	17.37%	3,551	8,571
4.	http://es.epa.gov/cooperative/ stateandlocal	997	10.68%	2,763	13,074
5.	http://es.epa.gov/cooperative/ international	864	9.26%	2,316	8,702
6.	http://es.epa.gov/cooperative/ federal	634	6.79%	1,853	7,204
7.	http://es.epa.gov/cooperative/	441	4.72%	513	1,403
8.	http://es.epa.gov/cooperative/ ipp	29	0.31%	34	630
9.	http://es.epa.gov/	2	0.02%	2	6
	Total	9,334	100.00%	18,069	129,515

Top Directories – Help Card

? Path to Directory – The full URL path to the directory being analyzed.

Visits – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.



This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

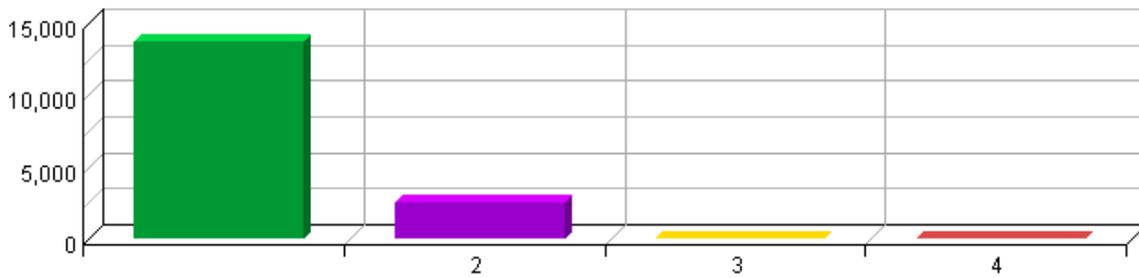
Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

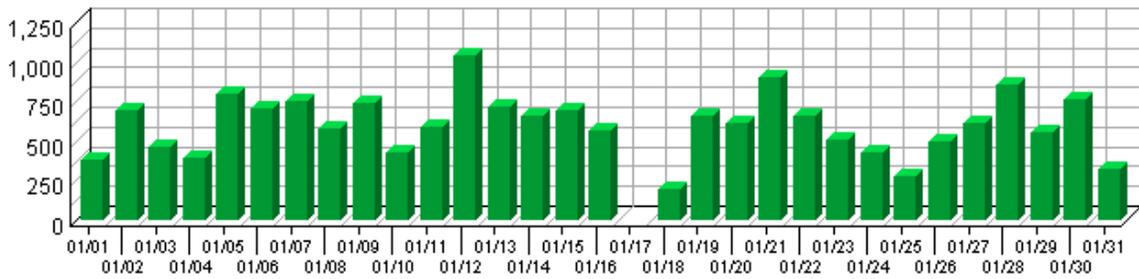
Hit Summary

Successful Hits for Entire Site	18,069
Average Hits per Day	582
Home Page Hits	491

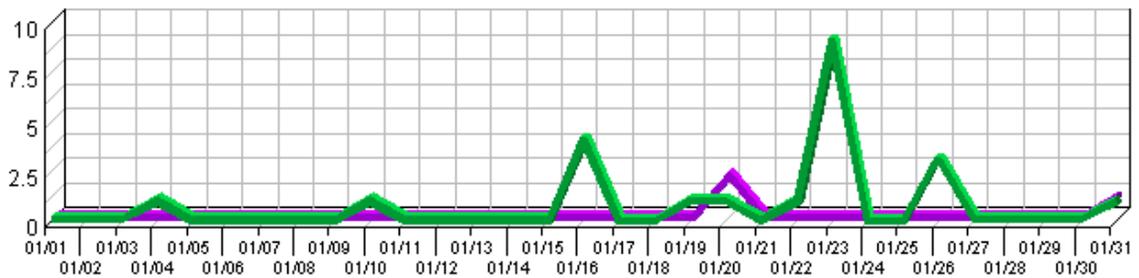
Most Accessed File Types by Files



Hits Trend

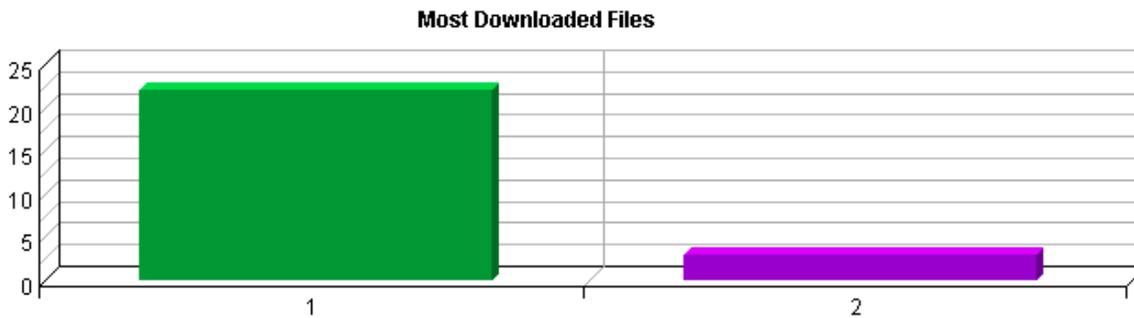
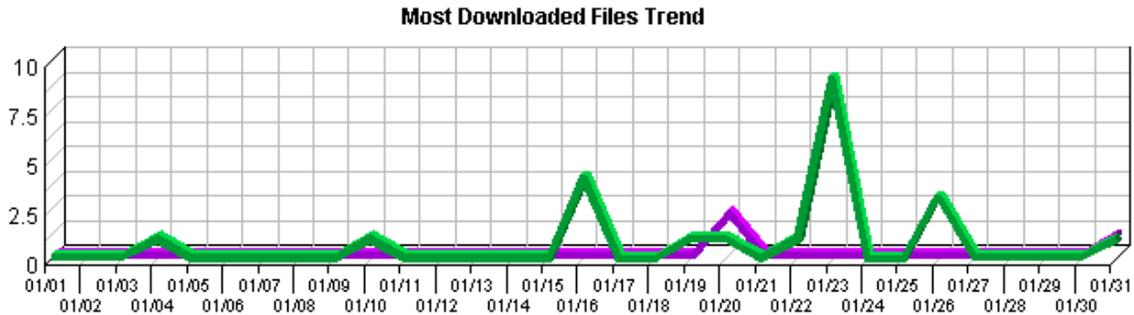


Most Downloaded Files Trend



Most Downloaded Files

This report identifies the most popular files downloaded from your site.



Most Downloaded Files

	Downloaded Files	Downloads	%	Visits
1.	http://es.epa.gov/cooperative/stateandlocal/ditz.pdf	22	88.00%	12
2.	http://es.epa.gov/cooperative/international/temp/CallforProposalsA4.pdf	3	12.00%	2
	Total	25	100.00%	14

Most Downloaded Files – Help Card

? Downloads – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

Visits – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

% – Percentage of times the specified file was downloaded compared to all downloaded files.

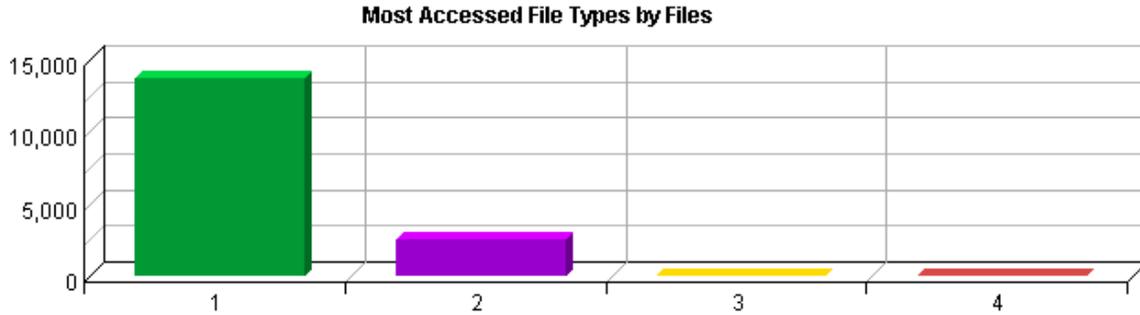


—

This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	html	13,786	84.38%	124,190
2.	htm	2,528	15.47%	2,749
3.	pdf	22	0.13%	2,574
4.	old	2	0.01%	3
	Total	16,338	100.00%	129,515

Most Accessed File Types – Help Card

? File Type – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

Kbytes Transferred – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.

💡 This report provides general statistics for the type of data that visitors access on your site.

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

Most Uploaded Files – Help Card

 **Files** – The path and filename of the uploaded file being analyzed.

Top Uploads – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

Visits – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times the specified file was uploaded compared with all uploaded files.

 You may want to run virus scans on uploaded files.

URL 1D Parameter Analysis by Visits

This report shows how often each page/parameter pair—or dynamic page—was visited.

No data for this section in the log data analyzed.

URL 1D Parameter Analysis by Visits – Help Card

? Description – The dynamic page requested using the parameter value in the next column. Only dynamic pages and parameters that the system administrator configured to be tracked are listed. If an error occurred during a transfer, the transfer is not counted.

Hits – Number of hits where this page used this parameter. Each file requested by a visitor registers as a hit.

Parameter Value – Parameter value being tracked. Only dynamic pages and parameters the system administrator configured to be tracked are listed. If an error occurred during a transfer, the transfer is not counted.

Total – Note that a request may include more than one parameter, causing a single visit to be counted multiple times. The Total shown in the Visits column is for Visits multiplied by parameters per visit.

Visits – Number of visits where this page used this parameter. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – If one visit includes hits for multiple dynamic pages, as is often the case, each parameter is counted every time it is used. As a result, the total may exceed 100%.

Subtotal – Total of data rows for the first set of items displayed in table.

Other – Total of data rows for items next set(s).

💡 If you use URL Parameter Analysis to track products, you can determine which products interest visitors the most.

URL 1D Parameter Analysis by Hits

This report shows how often each page/parameter pair—or dynamic page—was visited.

No data for this section in the log data analyzed.

URL 1D Parameter Analysis by Hits – Help Card

? Description – The dynamic page requested using the parameter value in the next column. Only dynamic pages and parameters that the system administrator configured to be tracked are listed. If an error occurred during a transfer, the transfer is not counted.

Hits – Number of hits where this page used this parameter. Each file requested by a visitor registers as a hit.

Parameter Value – Parameter value being tracked. Only dynamic pages and parameters the system administrator configured to be tracked are listed. If an error occurred during a transfer, the transfer is not counted.

Total – Note that a request may include more than one parameter, causing a single visit to be counted multiple times. The Total shown in the Visits column is for Visits multiplied by parameters per visit.

Visits – Number of visits where this page used this parameter. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – If one visit includes hits for multiple dynamic pages, as is often the case, each parameter is counted every time it is used. As a result, the total may exceed 100%.

Subtotal – Total of data rows for the first set of items displayed in table.

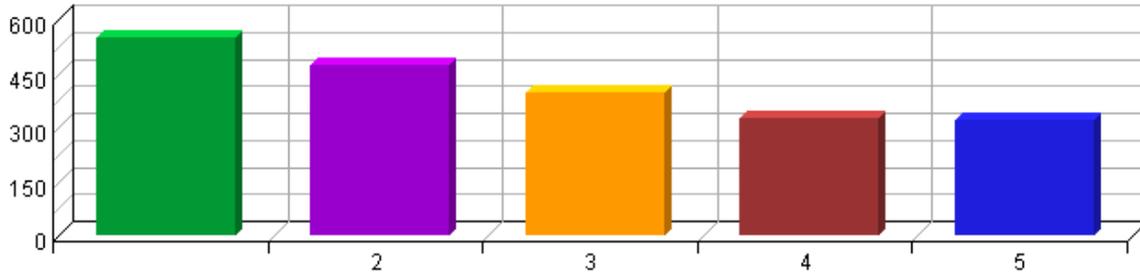
Other – Total of data rows for items next set(s).

💡 If you use URL Parameter Analysis to track products, you can determine which products interest visitors the most.

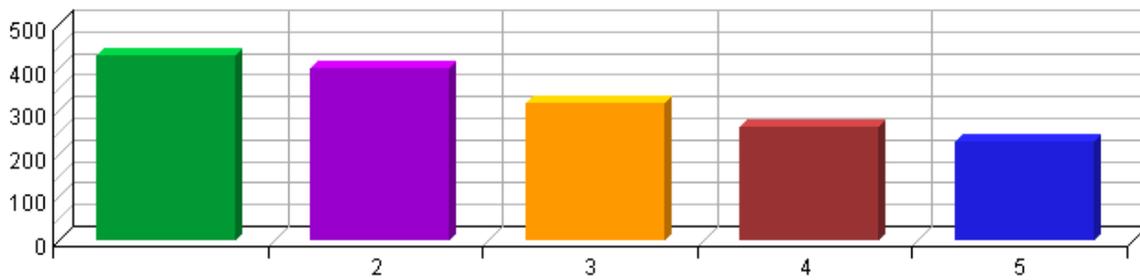
Navigation Dashboard

This dashboard summarizes important information related to online navigation.

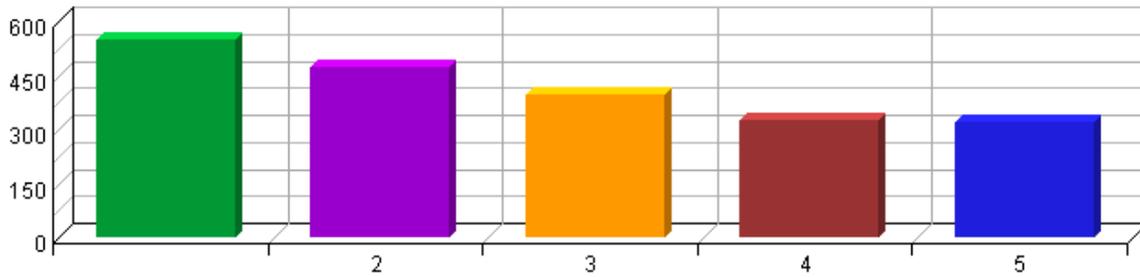
Top Entry Pages



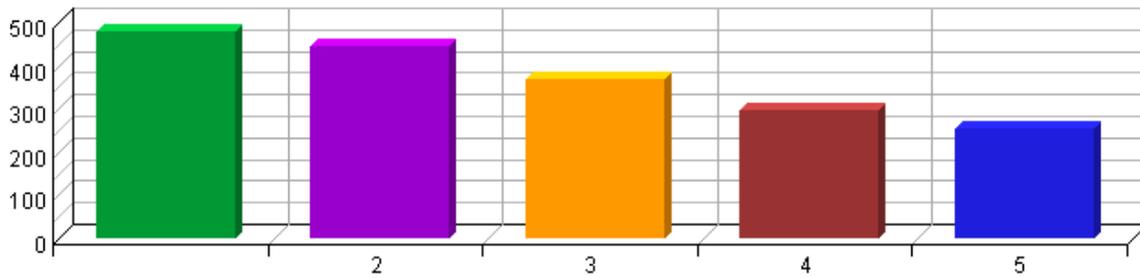
Single Access Pages



Top Entry Files



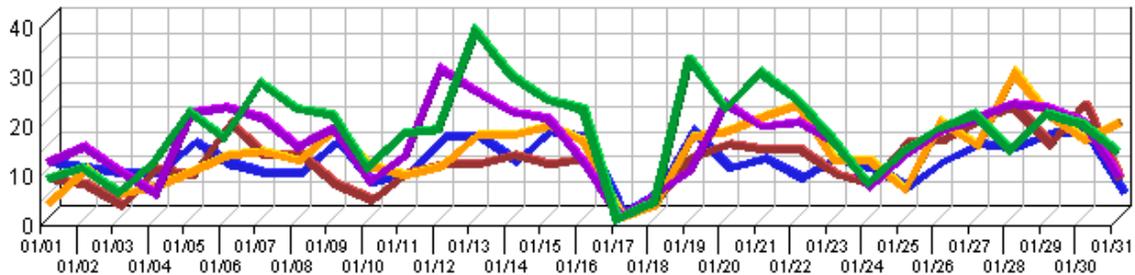
Top Exit Pages



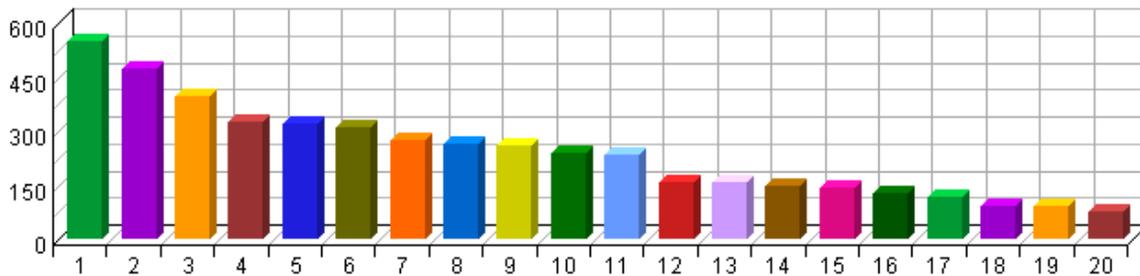
Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.

Top Entry Pages Trend



Top Entry Pages



Top Entry Pages

	Pages	Visits	%
1.	Petroleum Refining Industry http:// es.epa.gov/ cooperative/ topics/ petroleum.html	551	7.30%
2.	ISO 14000/ Industry Standards http:// es.epa.gov/ cooperative/ topics/ iso14000.html	475	6.29%
3.	EMBOTELLADORA DE BEBIDAS GASEOSAS http:// es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	396	5.24%
4.	Metal Finishing/ Electroplating Industry http:// es.epa.gov/ cooperative/ topics/ metalfin.html	325	4.30%
5.	International Cleaner Production Cooperative http:// es.epa.gov/ cooperative/ international/	319	4.22%
6.	http:// es.epa.gov/ cooperative/	309	4.09%
7.		277	3.67%

Printing Industry

[http:// es.epa.gov/ cooperative/ topics/ printing.html](http://es.epa.gov/cooperative/topics/printing.html)

8.	State and Local Government/ Business Assistance Cooperative http:// es.epa.gov/ cooperative/ stateandlocal/	262	3.47%
9.	LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y http:// es.epa.gov/ cooperative/ other/ andean/ vegetweb. html	260	3.44%
10.	EMBOTELLADORA LA CASCADA http:// es.epa.gov/ cooperative/ other/ andean/ cascada. html	240	3.18%
11.	FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E http:// es.epa.gov/ cooperative/ other/ andean/ lechweb. html	232	3.07%
12.	U.S. Federal Agency P2 and Compliance Assistance Cooperative http:// es.epa.gov/ cooperative/ federal/	160	2.12%
13.	INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL http:// es.epa.gov/ cooperative/ other/ andean/ inal.html	158	2.09%
14.	Indonesia Environmental Impact Management Agency (BAPEDAL) http:// es.epa.gov/ cooperative/ websites/ bapedal.html	146	1.93%
15.	Petroleum Refining: Case Studies http:// es.epa.gov/ cooperative/ topics/ petcasestudies. html	141	1.87%
16.	UN ESTUDIO DE LA INDUSTRIA DE CEBADA http:// es.epa.gov/ cooperative/ other/ andean/ bebidas. html	128	1.69%
17.	Reciclando Aguas en la Industria Procesadora de Frutas y Legumbres http:// es.epa.gov/ cooperative/ other/ andean/ verduras. html	117	1.55%
18.	Case Studies http:// es.epa.gov/ cooperative/ topics/ casestudies.html	92	1.22%
19.	Metal Finishing/ Electroplating: Fact Sheets http:// es.epa.gov/ cooperative/ topics/ metfactsheets. html	92	1.22%

20.	New Jersey Small Business Development Center (SBDC) http:// es.epa.gov/ cooperative/ websites/ njsbdc.html	76	1.01%
	Subtotal	4,756	62.97%
	Other	2,797	37.03%
	Total	7,553	100.00%

Top Entry Pages – Help Card

? Entry Page – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

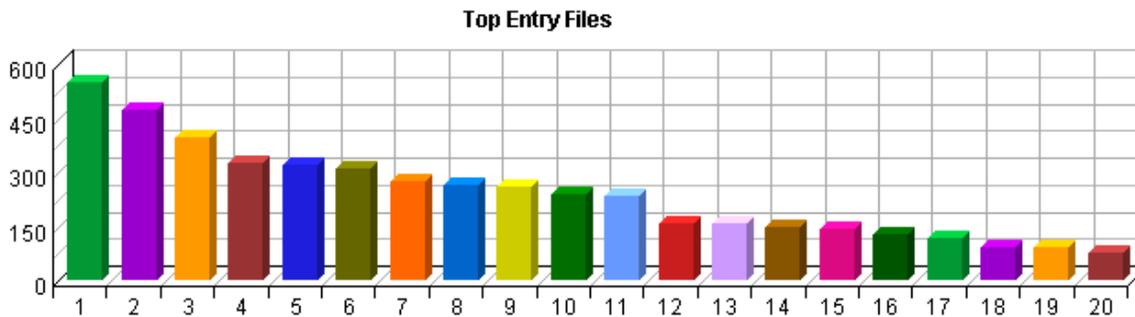
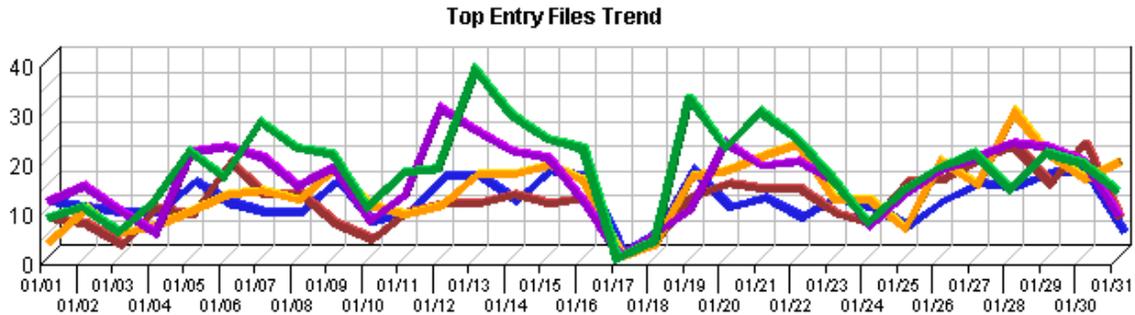
Visits – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was the entry page compared with other entry pages.

💡 This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.



Top Entry Files

	Files	Visits	%
1.	http://es.epa.gov/cooperative/topics/petroleum.html	551	7.28%
2.	http://es.epa.gov/cooperative/topics/iso14000.html	475	6.28%
3.	http://es.epa.gov/cooperative/other/andean/gaseoweb.html	396	5.23%
4.	http://es.epa.gov/cooperative/topics/metalfin.html	325	4.30%
5.	http://es.epa.gov/cooperative/international/	319	4.22%
6.	http://es.epa.gov/cooperative/	309	4.08%
7.	http://es.epa.gov/cooperative/topics/printing.html	277	3.66%
8.	http://es.epa.gov/cooperative/stateandlocal/	262	3.46%
9.	http://es.epa.gov/cooperative/other/andean/vegetweb.html	260	3.44%
10.	http://es.epa.gov/cooperative/other/andean/cascada.html	240	3.17%
11.		232	3.07%

	http://es.epa.gov/cooperative/other/andean/lechweb.html		
12.	http://es.epa.gov/cooperative/federal/	160	2.11%
13.	http://es.epa.gov/cooperative/other/andean/inal.html	158	2.09%
14.	http://es.epa.gov/cooperative/websites/bapedal.html	146	1.93%
15.	http://es.epa.gov/cooperative/topics/petcasesstudies.html	141	1.86%
16.	http://es.epa.gov/cooperative/other/andean/bebidas.html	128	1.69%
17.	http://es.epa.gov/cooperative/other/andean/verduras.html	117	1.55%
18.	http://es.epa.gov/cooperative/topics/metfactsheets.html	92	1.22%
19.	http://es.epa.gov/cooperative/topics/casestudies.html	92	1.22%
20.	http://es.epa.gov/cooperative/websites/njsbdc.html	76	1.00%
	Subtotal	4,756	62.86%
	Other	2,810	37.14%
	Total	7,566	100.00%

Top Entry Files – Help Card

? Files – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

Visits – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

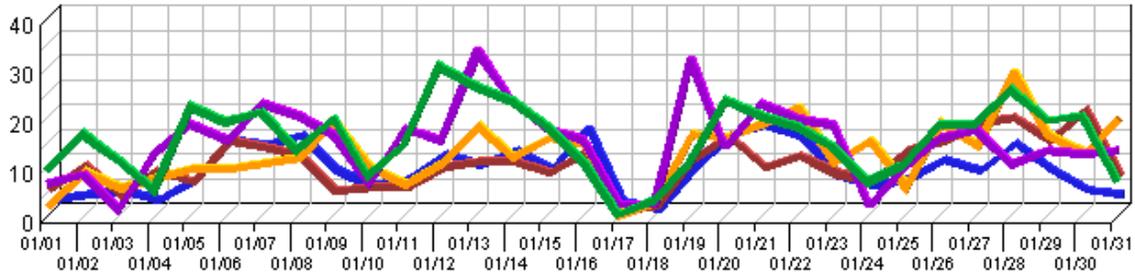
% – Refers to the total numbers of visits.

💡 Consider what catches the attention of visitors most quickly and effectively.

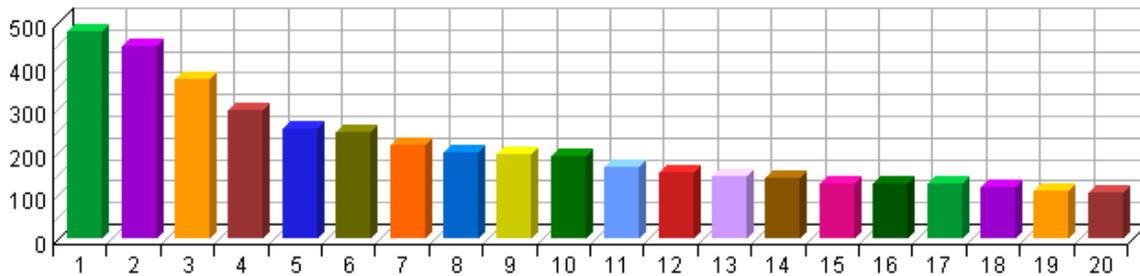
Top Exit Pages

This report identifies the last page visitors viewed before they left your site.

Top Exit Pages Trend



Top Exit Pages



Top Exit Pages

	Pages	Visits	%
1.	ISO 14000/ Industry Standards http:// es.epa.gov/ cooperative/ topics/ iso14000.html	477	6.32%
2.	Petroleum Refining Industry http:// es.epa.gov/ cooperative/ topics/ petroleum.html	443	5.87%
3.	EMBOTELLADORA DE BEBIDAS GASEOSAS http:// es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	368	4.87%
4.	Metal Finishing/ Electroplating Industry http:// es.epa.gov/ cooperative/ topics/ metalfin.html	295	3.91%
5.	Printing Industry http:// es.epa.gov/ cooperative/ topics/ printing.html	255	3.38%
6.	LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y http:// es.epa.gov/ cooperative/ other/ andean/ vegetweb. html	245	3.25%

7.	EMBOTELLADORA LA CASCADA http:// es.epa.gov/ cooperative/ other/ andean/ cascada. html	216	2.86%
8.	http:// es.epa.gov/ cooperative/	201	2.66%
9.	FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E http:// es.epa.gov/ cooperative/ other/ andean/ lechweb. html	195	2.58%
10.	Petroleum Refining: Case Studies http:// es.epa.gov/ cooperative/ topics/ petcasestudies. html	189	2.50%
11.	Headlines: International Cleaner Production Cooperative http:// es.epa.gov/ cooperative/ international/ headlines. html	166	2.20%
12.	Water Conservation in the Food Processing Industry in South American Countries http:// es.epa.gov/ cooperative/ other/ andean/	153	2.03%
13.	INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL http:// es.epa.gov/ cooperative/ other/ andean/ inal.html	142	1.88%
14.	Indonesia Environmental Impact Management Agency (BAPEDAL) http:// es.epa.gov/ cooperative/ websites/ bapedal.html	139	1.84%
15.	Metal Finishing/ Electroplating: Fact Sheets http:// es.epa.gov/ cooperative/ topics/ metfactsheets. html	129	1.71%
16.	UN ESTUDIO DE LA INDUSTRIA DE CEBADA http:// es.epa.gov/ cooperative/ other/ andean/ bebidas. html	126	1.67%
17.	International Cleaner Production Cooperative http:// es.epa.gov/ cooperative/ international/	125	1.66%
18.	Headlines: State and Local Business Assistance http:// es.epa.gov/ cooperative/ stateandlocal/ headlines. html	117	1.55%
19.	Petroleum Refining: Fact Sheets http:// es.epa.gov/ cooperative/ topics/ petfactsheets. html	110	1.46%
20.	Reciclando Aguas en la Industria	106	1.40%

Procesadora de Frutas y Legumbres

[http:// es.epa.gov/ cooperative/ other/ andean/ verduras. html](http://es.epa.gov/cooperative/other/andean/verduras.html)

Subtotal	4,197	55.59%
Other	3,353	44.41%
Total	7,550	100.00%

Top Exit Pages – Help Card

? Exit Page – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

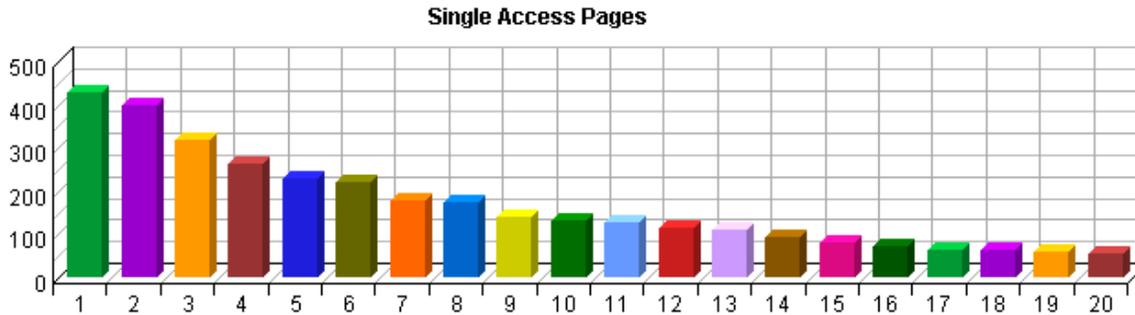
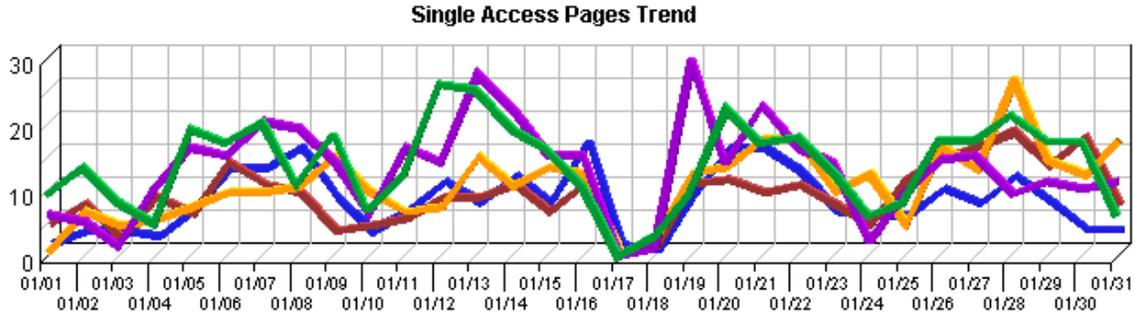
Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was the exit page compared with other exit pages.

💡 You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.



Single Access Pages

	Pages	Visits	%
1.	ISO 14000/ Industry Standards http:// es.epa.gov/ cooperative/ topics/ iso14000.html	426	8.14%
2.	Petroleum Refining Industry http:// es.epa.gov/ cooperative/ topics/ petroleum.html	398	7.61%
3.	EMBOTELLADORA DE BEBIDAS GASEOSAS http:// es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	319	6.10%
4.	Metal Finishing/ Electroplating Industry http:// es.epa.gov/ cooperative/ topics/ metalfin.html	261	4.99%
5.	Printing Industry http:// es.epa.gov/ cooperative/ topics/ printing.html	229	4.38%
6.	LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y http:// es.epa.gov/ cooperative/ other/ andean/ vegetweb. html	219	4.19%

7.	EMBOTELLADORA LA CASCADA http:// es.epa.gov/ cooperative/ other/ andean/ cascada. html	179	3.42%
8.	FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E http:// es.epa.gov/ cooperative/ other/ andean/ lechweb. html	174	3.33%
9.	http:// es.epa.gov/ cooperative/	138	2.64%
10.	INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL http:// es.epa.gov/ cooperative/ other/ andean/ inal.html	132	2.52%
11.	Petroleum Refining: Case Studies http:// es.epa.gov/ cooperative/ topics/ petcasesudies. html	129	2.47%
12.	Indonesia Environmental Impact Management Agency (BAPEDAL) http:// es.epa.gov/ cooperative/ websites/ bapedal.html	116	2.22%
13.	UN ESTUDIO DE LA INDUSTRIA DE CEBADA http:// es.epa.gov/ cooperative/ other/ andean/ bebidas. html	112	2.14%
14.	Reciclando Aguas en la Industria Procesadora de Frutas y Legumbres http:// es.epa.gov/ cooperative/ other/ andean/ verduras. html	94	1.80%
15.	Metal Finishing/ Electroplating: Fact Sheets http:// es.epa.gov/ cooperative/ topics/ metfactsheets. html	80	1.53%
16.	Case Studies http:// es.epa.gov/ cooperative/ topics/ casestudies.html	74	1.41%
17.	International Cleaner Production Cooperative http:// es.epa.gov/ cooperative/ international/	65	1.24%
18.	New Jersey Small Business Development Center (SBDC) http:// es.epa.gov/ cooperative/ websites/ njsbdc.html	63	1.20%
19.	State and Local Government/ Business Assistance Cooperative http:// es.epa.gov/ cooperative/ stateandlocal/	58	1.11%
20.	Metal Finishing/ Electroplating: Case Studies	57	1.09%

[http:// es.epa.gov/ cooperative/ topics/ metcasesstudies. html](http://es.epa.gov/cooperative/topics/metcasesstudies.html)

Subtotal	3,323	63.51%
Other	1,909	36.49%
Total	5,232	100.00%

Single Access Pages – Help Card

? Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.

💡 This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

Starting Page	Paths from Start	Visits	%
All Entry Pages		448	5.93%
	1. ISO 14000/Industry Standards http://es.epa.gov/cooperative/topics/iso14000.html	412	5.46%
	1. Petroleum Refining Industry http://es.epa.gov/cooperative/topics/petroleum.html	331	4.38%
	1. EMBOTELLADORA DE BEBIDAS GASEOSAS http://es.epa.gov/cooperative/other/andean/gaseoweb.html	268	3.55%
	1. Metal Finishing/Electroplating Industry http://es.epa.gov/cooperative/topics/metalfin.html	239	3.17%
	1. Printing Industry http://es.epa.gov/cooperative/topics/printing.html	231	3.06%
	1. LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y http://es.epa.gov/cooperative/other/andean/vegetweb.html	183	2.42%
	1. EMBOTELLADORA LA CASCADA http://es.epa.gov/cooperative/other/andean/cascada.html	177	2.34%
	1. FORME DE LA VISITA A UNA PLANTA		

**INDUSTRIAL DE
ELABORACION DE
PRODUCTOS LACTEOS
E**

<http://es.epa.gov/cooperative/other/andean/lechweb.html>

	144	1.91%
1. http://es.epa.gov/cooperative/		
	135	1.79%
1. Petroleum Refining: Case Studies		
http://es.epa.gov/cooperative/topics/petcasestudies.html		
	133	1.76%
1. INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL		
http://es.epa.gov/cooperative/other/andean/inal.html		
	130	1.72%
1. Indonesia Environmental Impact Management Agency (BAPEDAL)		
http://es.epa.gov/cooperative/websites/bapedal.html		
	115	1.52%
1. UN ESTUDIO DE LA INDUSTRIA DE CEBADA		
http://es.epa.gov/cooperative/other/andean/bebidas.html		
	95	1.26%
1. Reciclando Aguas en la Industria Procesadora de Frutas y Legumbres		
http://es.epa.gov/cooperative/other/andean/verduras.html		
	86	1.14%
1. Metal Finishing/Electroplating: Fact Sheets		
http://es.epa.gov/cooperative/topics/metfactsheets.html		
	83	1.10%
1. International Cleaner Production Cooperative		
http://es.epa.gov/cooperative/international/		
	79	1.05%

1. Case Studies http://es.epa.gov/cooperative/topics/casestudies.html	68	0.90%
1. New Jersey Small Business Development Center (SBDC) http://es.epa.gov/cooperative/websites/njsbdc.html	60	0.79%
1. State and Local Government/Business Assistance Cooperative http://es.epa.gov/cooperative/stateandlocal/	59	0.78%
1. Metal Finishing/Electroplating: Case Studies http://es.epa.gov/cooperative/topics/metcasestudies.html		

Top Paths Through Site – Help Card

? Path Through Site – The sequence of pages a visitor views, from the entry page to the exit page.

Paths From Start – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

Visits – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

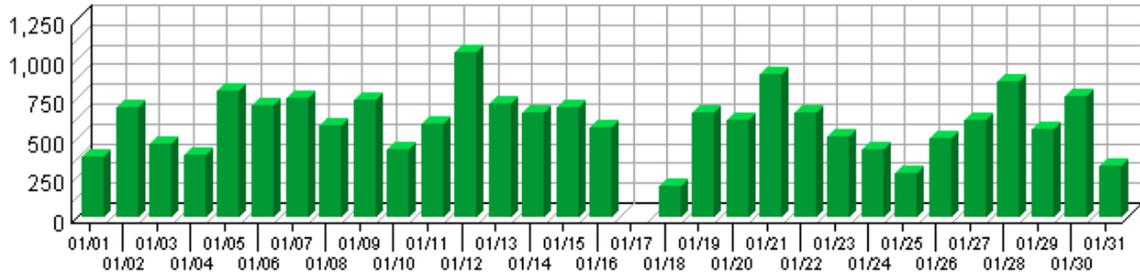
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

💡 Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

Technical Dashboard

This dashboard summarizes important information related to online technical activity.

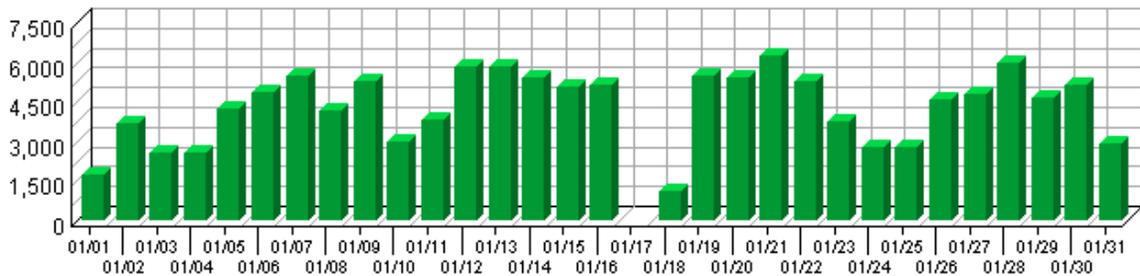
Hits Trend



Hit Summary

Successful Hits for Entire Site	18,069
Average Hits per Day	582
Home Page Hits	491

Bandwidth: Kbytes Transferred Trend

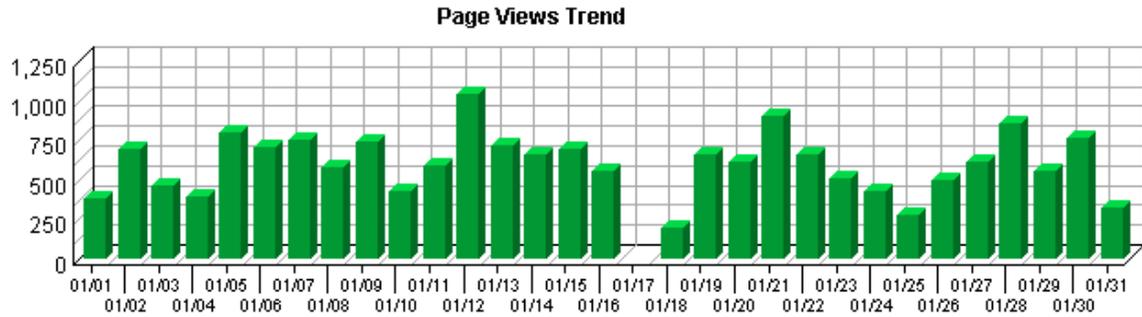


Technical Statistics

Total Hits	18,316	100%
Successful Hits	18,069	98.65%
Failed Hits	247	1.35%
Cached Hits	1,731	9.45%

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



Page Views Trend

Time Interval	Page Views	%
01/01	378	2.10%
01/02	700	3.88%
01/03	460	2.55%
01/04	394	2.18%
01/05	803	4.45%
01/06	702	3.89%
01/07	748	4.15%
01/08	582	3.23%
01/09	736	4.08%
01/10	430	2.38%
01/11	592	3.28%
01/12	1,046	5.80%
01/13	715	3.96%
01/14	662	3.67%
01/15	694	3.85%
01/16	559	3.10%
01/17	0	0.00%
01/18	196	1.09%
01/19	654	3.62%
01/20	610	3.38%
01/21	906	5.02%
01/22	656	3.64%
01/23	505	2.80%
01/24	434	2.41%
01/25	279	1.55%

01/26	494	2.74%
01/27	612	3.39%
01/28	854	4.73%
01/29	560	3.10%
01/30	762	4.22%
01/31	319	1.77%
Total	18,042	100.00%

Page Views Trend – Help Card

? Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Page View – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

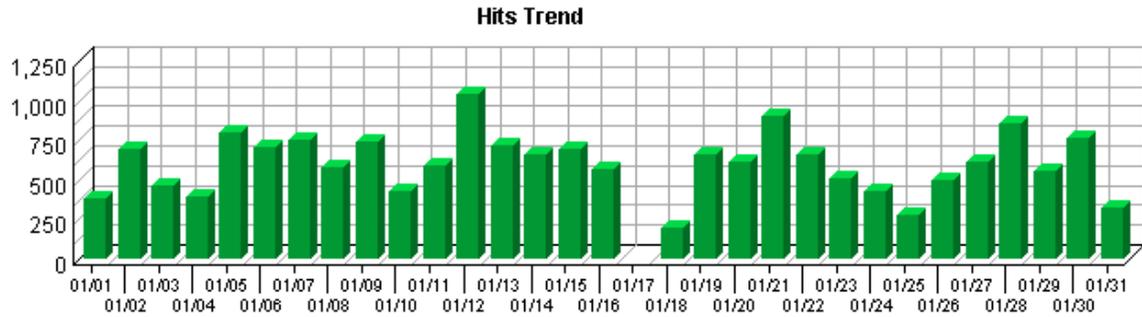
Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

💡 Periods of less activity can be considered good times for maintenance and content improvement.

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



Hits Trend

Time Interval	Hits	%
01/01	378	2.09%
01/02	700	3.87%
01/03	461	2.55%
01/04	395	2.19%
01/05	804	4.45%
01/06	702	3.89%
01/07	748	4.14%
01/08	582	3.22%
01/09	736	4.07%
01/10	431	2.39%
01/11	592	3.28%
01/12	1,046	5.79%
01/13	715	3.96%
01/14	662	3.66%
01/15	694	3.84%
01/16	563	3.12%
01/17	0	0.00%
01/18	196	1.08%
01/19	655	3.62%
01/20	613	3.39%
01/21	906	5.01%
01/22	657	3.64%
01/23	514	2.84%
01/24	434	2.40%
01/25	279	1.54%

01/26	497	2.75%
01/27	612	3.39%
01/28	854	4.73%
01/29	560	3.10%
01/30	762	4.22%
01/31	321	1.78%
Total	18,069	100.00%

Hits Trend – Help Card

? Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

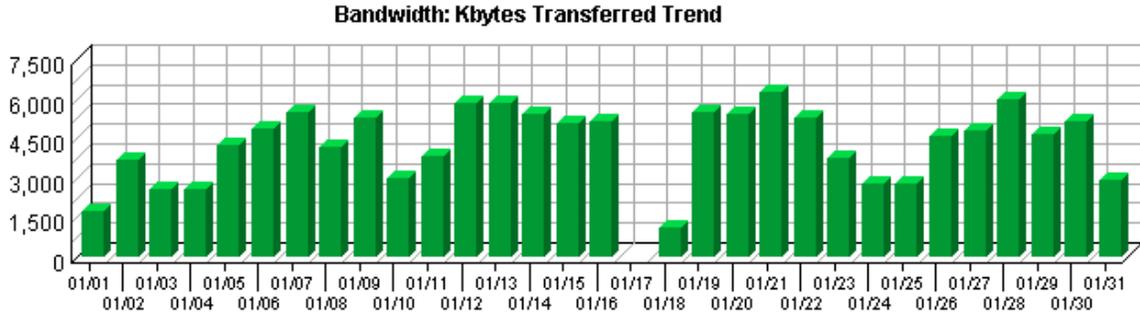
Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of hits that occurred during the specified time interval.

💡 Periods of less activity can be considered good times for maintenance and content improvement.

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
01/01	1,742	1.34%
01/02	3,705	2.86%
01/03	2,572	1.99%
01/04	2,597	2.00%
01/05	4,207	3.25%
01/06	4,888	3.77%
01/07	5,453	4.21%
01/08	4,152	3.21%
01/09	5,305	4.10%
01/10	3,014	2.33%
01/11	3,797	2.93%
01/12	5,806	4.48%
01/13	5,802	4.48%
01/14	5,436	4.20%
01/15	5,063	3.91%
01/16	5,109	3.94%
01/17	0	0.00%
01/18	1,094	0.84%
01/19	5,497	4.24%
01/20	5,449	4.21%
01/21	6,273	4.84%
01/22	5,252	4.05%
01/23	3,725	2.88%
01/24	2,791	2.15%
01/25	2,789	2.15%

01/26	4,572	3.53%
01/27	4,772	3.68%
01/28	5,988	4.62%
01/29	4,636	3.58%
01/30	5,111	3.95%
01/31	2,933	2.26%
Total	129,515	100.00%

Bandwidth: Kbytes Transferred Trend – Help Card

? Kbytes Transferred – Number of kilobytes of data transferred during the specified time interval.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.

💡 Periods of less activity can be considered good times for maintenance and content improvement.

Server Cluster Load Balance

This report compares the performance of individual servers in a cluster.

No data for this section in the log data analyzed.

Server Cluster Load Balance – Help Card

 **Server Name** – Name of the server whose load balance is being tracked.

Hits – Number of hits to the specified server during the report period. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred– Number of kilobytes of data transferred to visitors from the specified server.

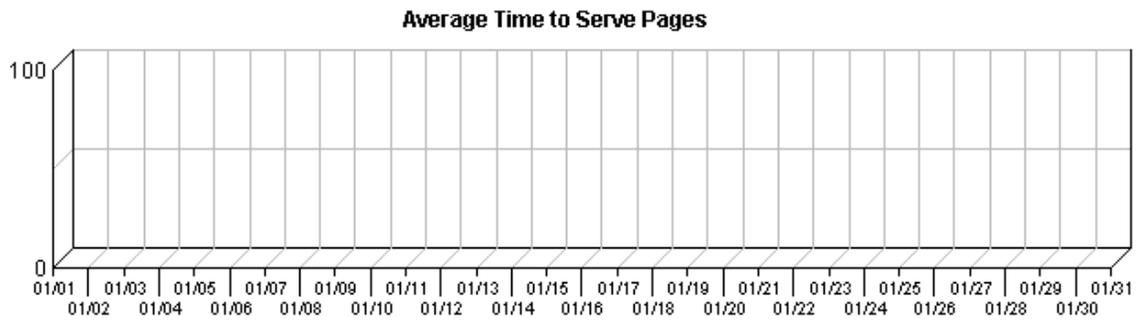
% – Percentage of hits to your web site that went to the specified server.

 This report should tell you if any of your servers are overworked or underworked.

Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.

Note: Not all web servers log the information necessary to create this report.



Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
01/01	0	378	0
01/02	0	700	0
01/03	0	460	0
01/04	0	394	0
01/05	0	803	0
01/06	0	702	0
01/07	0	748	0
01/08	0	582	0
01/09	0	736	0
01/10	0	430	0
01/11	0	592	0
01/12	0	1,046	0
01/13	0	715	0
01/14	0	662	0
01/15	0	694	0
01/16	0	559	0
01/17	0	0	0
01/18	0	196	0
01/19	0	654	0
01/20	0	610	0
01/21	0	906	0
01/22	0	656	0
01/23	0	505	0
01/24	0	434	0
01/25	0	279	0

01/26	0	494	0
01/27	0	612	0
01/28	0	854	0
01/29	0	560	0
01/30	0	762	0
01/31	0	319	0
Total	0	18,042	0.0

Average Time to Serve Pages – Help Card

? Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Total Time to Serve – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

💡 Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

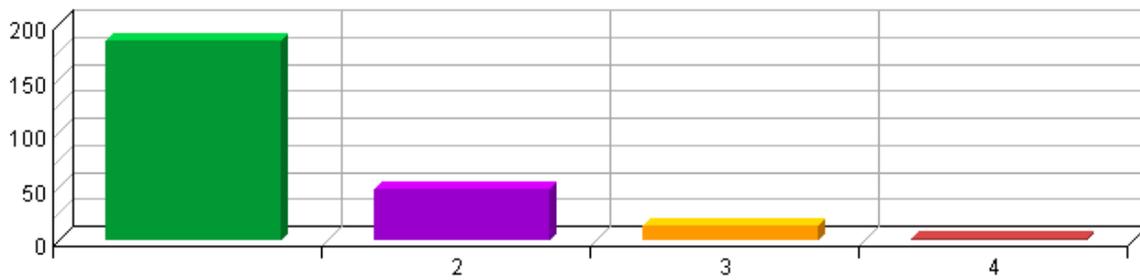
Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

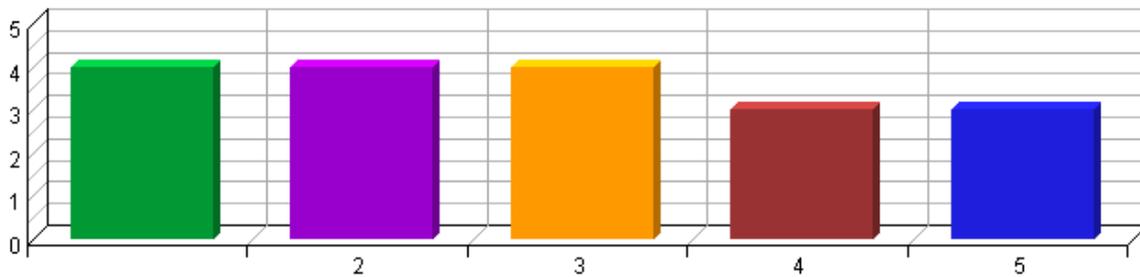
Technical Statistics

Total Hits	18,316	100%
Successful Hits	18,069	98.65%
Failed Hits	247	1.35%
Cached Hits	1,731	9.45%

Client Errors



File Not Found Errors



Client Errors

This report identifies the error codes from the browsers accessing your server.



Client Errors

	HTTP Status Codes	Hits	%
1.	403 Forbidden	185	74.90%
2.	404 Not Found	47	19.03%
3.	400 Bad Request	14	5.67%
4.	000 Incomplete / Undefined	1	0.40%
	Total	247	100.00%

Client Errors – Help Card

? Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

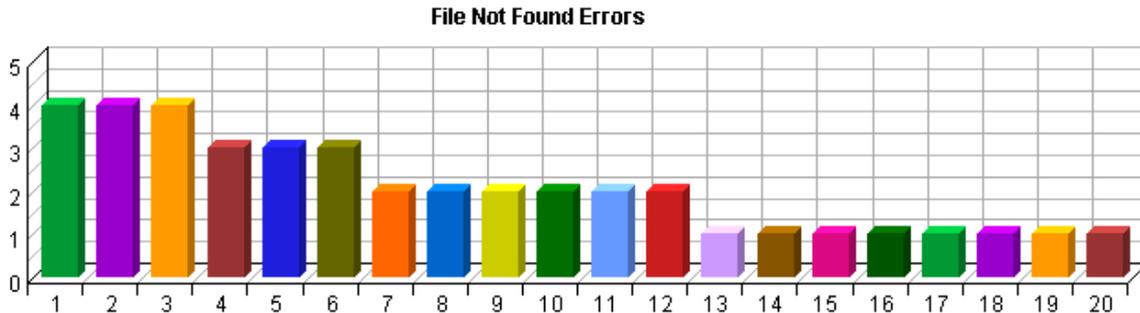
HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of total failed hits that returned this status code.

💡 Use this page to determine what maintenance is necessary.

File Not Found Errors

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.



File Not Found Errors

Files Not Found and Referring URL	Hits	%
1. /cooperative/international/ headlines.htm (no referrer)	4	8.51%
2. /cooperative/international/\$\$ CoopDir/\$\$Coop/december97.html (no referrer)	4	8.51%
3. /cooperative/other/andean/ favicon.ico (no referrer)	4	8.51%
4. /COOPERATIVE/TOPICS/ CASESTUDIES.HTML (no referrer)	3	6.38%
5. /cooperative/international/\$\$ CoopDir/\$\$Coop/november97.html (no referrer)	3	6.38%
6. /cooperative/federal/www.dasc. dla.mil/hazmat/ (no referrer)	3	6.38%
7. /cooperative/websites/lgean. gif.old/ (no referrer)	2	4.26%
8. /cooperative/ stateandlocal/ (no referrer)	2	4.26%
9. /cooperative/topics/favicon. ico (no referrer)	2	4.26%
10. /cooperative/federal/weblast3. html (no referrer)	2	4.26%
11. /cooperative/websites/URL<contains>www.fns.uniba.sk/zp/sccp/eng/ (no referrer)	2	4.26%
12. /cooperative/international/ weblast3.html (no referrer)	2	4.26%
13. /cooperative/topics/ newsletters–e.html (no referrer)	1	2.13%
14. /cooperative/memberlist.html http://es.epa.gov/envirosense/ cooperative/memberlist.html	1	2.13%
15. /cooperative/headlines.html http://es.epa.gov/envirosense/ cooperative/headlines.html	1	2.13%

16.	/cooperative/stateandlocal/ State and Local Government– Business Assistance Cooperative_archivos/headlines.htm http://es.epa.gov/cooperative/ stateandlocal/	1	2.13%
17.	/cooperative/stateandlocal/ State and Local Government– Business Assistance Cooperative_files/s97_cgi.html http://es.epa.gov/cooperative/ stateandlocal/	1	2.13%
18.	/cooperative/stateandlocal/ State and Local Government– Business Assistance Cooperative_files/banner.html http://es.epa.gov/cooperative/ stateandlocal/	1	2.13%
19.	/cooperative/stateandlocal/ State and Local Government– Business Assistance Cooperative_files/indtopiclist.html http://es.epa.gov/cooperative/ stateandlocal/	1	2.13%
20.	/cooperative/gentopiclist. html http://es.epa.gov/envirosense/ cooperative/gentopiclist.html	1	2.13%
	Subtotal	41	87.23%
	Other	6	12.77%
	Total	47	100.00%

File Not Found Errors – Help Card

 **Hits** – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

Files – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.

 Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

Server Errors

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

Server Errors – Help Card

? Hits – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

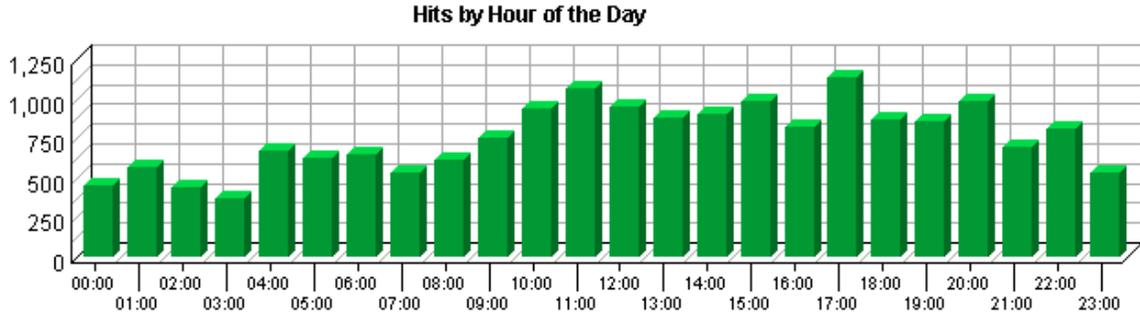
HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.

💡 Use this page to determine what maintenance is necessary.

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

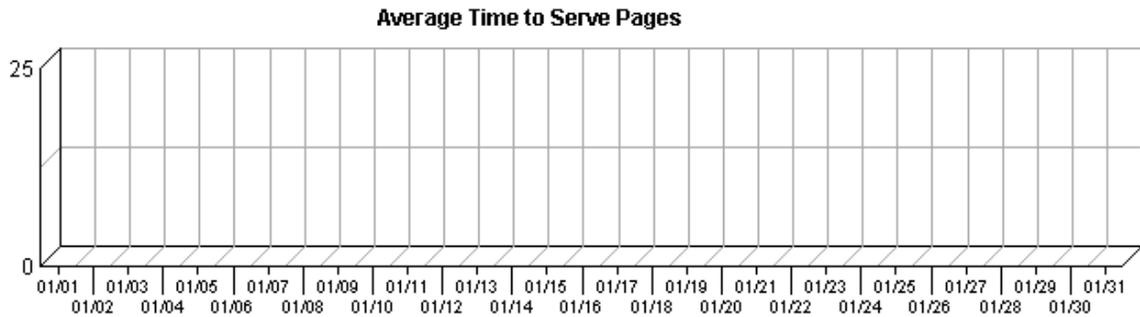


Most Active Summary

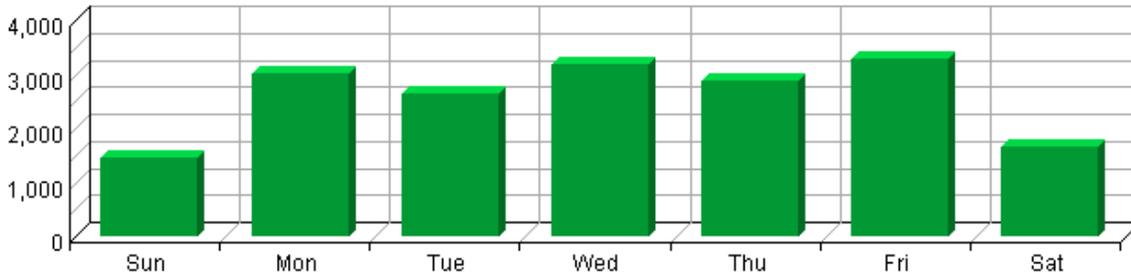
Most Active Date	January 12, 2004
Number of Hits on Most Active Date	1,046
Most Active Day of the Week	Fri
Most Active Hour of the Day	17:00–17:59

Activity on Weekdays Summary

Total Hits Weekdays	14,960
Total Visits Weekdays	6,221
Average Number of Visits per day on Weekdays	282
Average Number of Hits per day on Weekdays	680



Hits by Day of the Week



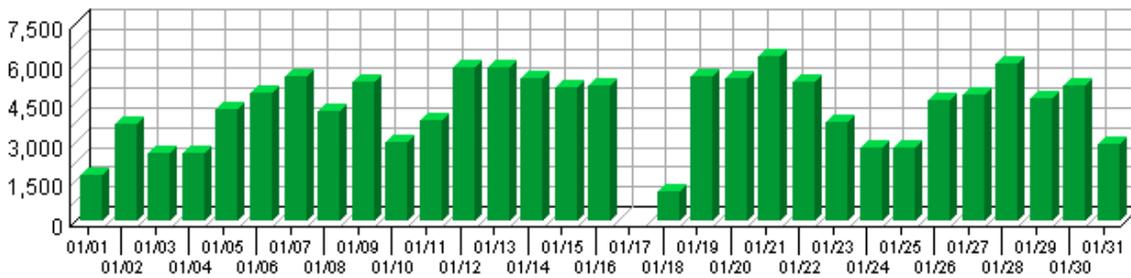
Least Active Summary

Least Active Date	January 18, 2004
Number of Hits on Least Active Date	196
Least Active Day of the Week	Sun
Least Active Hour of the Day	03:00–03:59

Activity on Weekends Summary

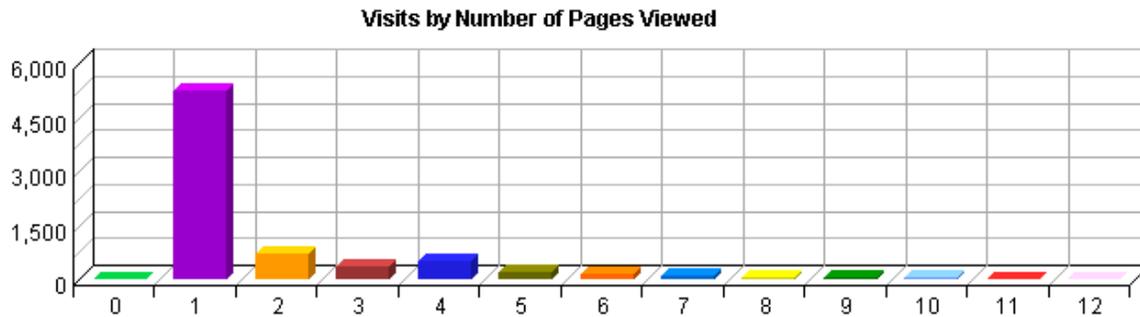
Total Hits Weekend	3,109
Total Visits Weekend	1,345
Average Number of Visits per Weekend	269
Average Number of Hits per Weekend	621

Bandwidth: Kbytes Transferred Trend



Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

	Number of Pages Viewed	Visits	%
Pages	0	13	0.17%
Pages	1	5,232	69.18%
Pages	2	737	9.74%
Pages	3	337	4.46%
Pages	4	488	6.45%
Pages	5	192	2.54%
Pages	6	151	2.00%
Pages	7	87	1.15%
Pages	8	63	0.83%
Pages	9	48	0.63%
Pages	10	33	0.44%
Pages	11	25	0.33%
Pages	12	21	0.28%
Pages	Subtotal	7,427	98.20%
Pages	Other	136	1.80%
	Total	7,563	100.00%

Visits by Number of Pages Viewed – Help Card

? Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non-page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

Visits – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

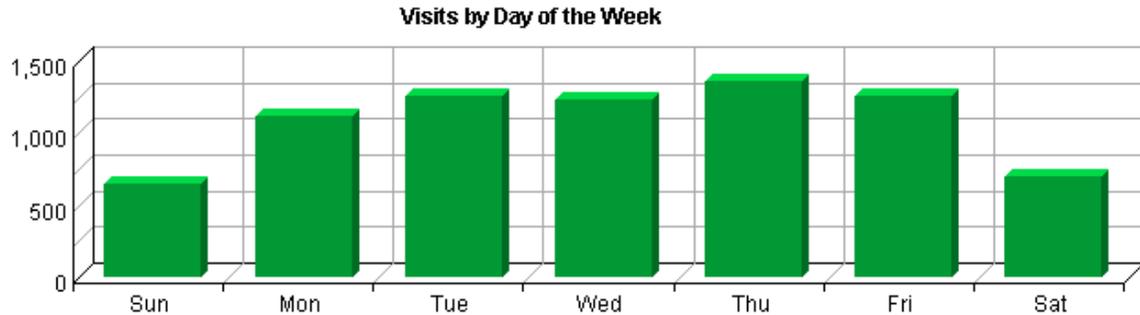
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

Day	Visits	%
Sun	651	8.60%
Mon	1,120	14.80%
Tue	1,262	16.68%
Wed	1,227	16.22%
Thu	1,355	17.91%
Fri	1,257	16.61%
Sat	694	9.17%
Total Weekend	1,345	17.78%
Total Weekdays	6,221	82.22%
Total	7,566	100.00%

Visits by Day of the Week – Help Card

? Day – Specified day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

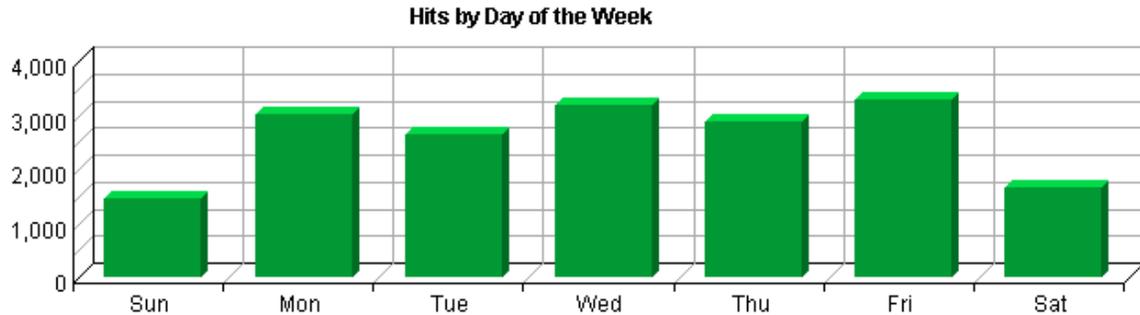
% – Percentage of total visits that occurred on the specified day of the week.

💡 Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

Day	Hits	%
Sun	1,462	8.09%
Mon	3,002	16.61%
Tue	2,642	14.62%
Wed	3,170	17.54%
Thu	2,871	15.89%
Fri	3,275	18.12%
Sat	1,647	9.12%
Total Weekend	3,109	17.21%
Total Weekdays	14,960	82.79%
Total	18,069	100.00%

Hits by Day of the Week – Help Card

? Day – Specified day of the week being tracked.

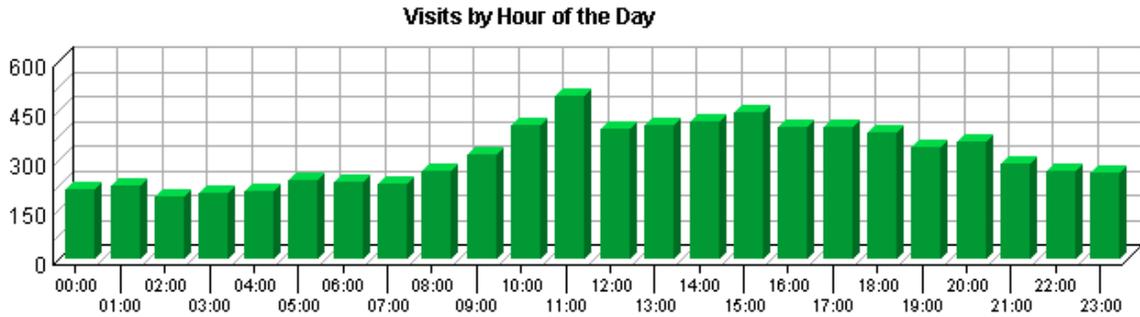
Hits – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of total hits that occurred on the specified day of the week.

💡 Days of less activity should be considered good days for maintenance and content improvement.

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Hour	Visits	%
00:00	210	2.78%
01:00	223	2.95%
02:00	188	2.48%
03:00	198	2.62%
04:00	205	2.71%
05:00	241	3.19%
06:00	236	3.12%
07:00	227	3.00%
08:00	264	3.49%
09:00	316	4.18%
10:00	406	5.37%
11:00	496	6.56%
12:00	397	5.25%
13:00	403	5.33%
14:00	418	5.52%
15:00	444	5.87%
16:00	398	5.26%
17:00	398	5.26%
18:00	386	5.10%
19:00	337	4.45%
20:00	357	4.72%
21:00	291	3.85%
22:00	268	3.54%
23:00	259	3.42%
Total Visits during Work Hours (8:00am–5:00pm)	3,542	46.81%

Total Visits during After Hours (5:01pm–7:59am)	4,024	53.19%
Total	7,566	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	11:00–11:59
Least Active Hour of the Day	02:00–02:59

Visits by Hour of the Day – Help Card

? Hour – Specified hour of the day being tracked. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits.

Visits – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

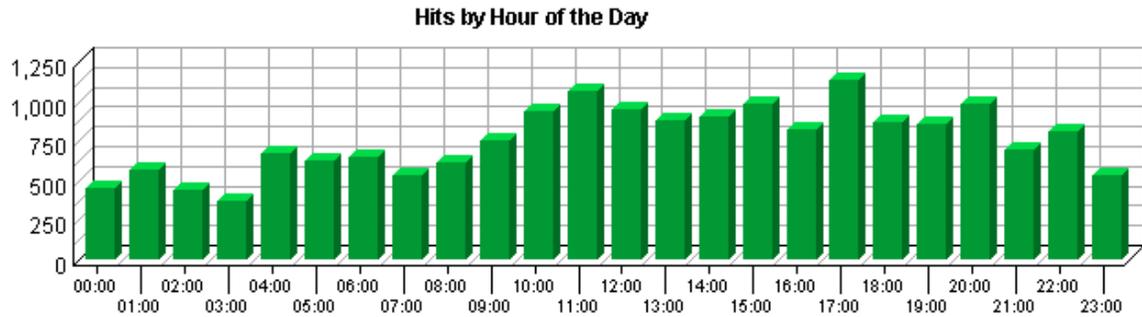
% – Percentage of visits to your site that occurred during the specified hour.

—

💡 This information can be used to determine which hour of the day is best for system maintenance.

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

Hour	Hits	%
00:00	457	2.53%
01:00	572	3.17%
02:00	438	2.42%
03:00	376	2.08%
04:00	667	3.69%
05:00	623	3.45%
06:00	644	3.56%
07:00	531	2.94%
08:00	609	3.37%
09:00	747	4.13%
10:00	933	5.16%
11:00	1,065	5.89%
12:00	944	5.22%
13:00	877	4.85%
14:00	903	5.00%
15:00	987	5.46%
16:00	824	4.56%
17:00	1,130	6.25%
18:00	863	4.78%
19:00	856	4.74%
20:00	985	5.45%
21:00	696	3.85%
22:00	811	4.49%
23:00	531	2.94%

Total Hits during Work Hours (8:00am–5:00pm)	7,889	43.66%
Total Hits during After Hours (5:01pm–7:59am)	10,180	56.34%
Total	18,069	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	17:00–17:59
Least Active Hour of the Day	03:00–03:59

Hits by Hour of the Day – Help Card

? Hour – Specified hour of the day being tracked. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Hits – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

% – Percentage of hits to your site that occurred during the specified hour.

💡 This information can be used to determine which hour of the day is best for system maintenance.

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.



Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0-1	6,257	82.73%
1-2	214	2.83%
2-3	106	1.40%
3-4	74	0.98%
4-5	65	0.86%
5-6	50	0.66%
6-7	54	0.71%
7-8	37	0.49%
8-9	34	0.45%
9-10	33	0.44%
10-11	35	0.46%
11-12	21	0.28%
12-13	21	0.28%
13-14	19	0.25%
14-15	14	0.19%
15-16	22	0.29%
16-17	23	0.30%
17-18	19	0.25%
18-19	19	0.25%
19-20	19	0.25%
Subtotal	7,136	94.35%
Other	427	5.65%
Total	7,563	100.00%

Visit Duration by Visits – Help Card

? Visit Duration (minutes) – The number of minutes your web site was viewed.

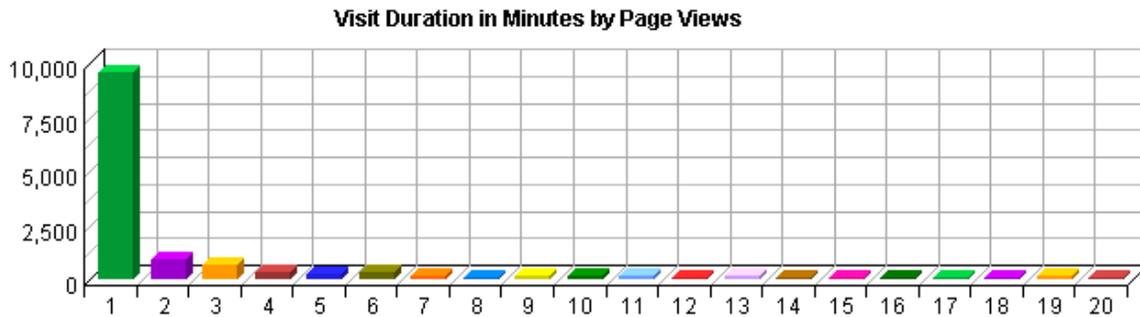
Visits – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who viewed your page for the specified duration of time.

💡 This information tells you how many visitors view your site for specific intervals of time.

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.



Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0-1	9,540	52.89%
1-2	956	5.30%
2-3	716	3.97%
3-4	325	1.80%
4-5	275	1.52%
5-6	328	1.82%
6-7	183	1.01%
7-8	107	0.59%
8-9	138	0.77%
9-10	159	0.88%
10-11	147	0.81%
11-12	104	0.58%
12-13	153	0.85%
13-14	100	0.55%
14-15	62	0.34%
15-16	112	0.62%
16-17	115	0.64%
17-18	92	0.51%
18-19	194	1.08%
19-20	99	0.55%
Subtotal	13,905	77.09%
Other	4,133	22.91%
Total	18,038	100.00%

Visit Duration by Page Views – Help Card

? **Page** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

Views – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

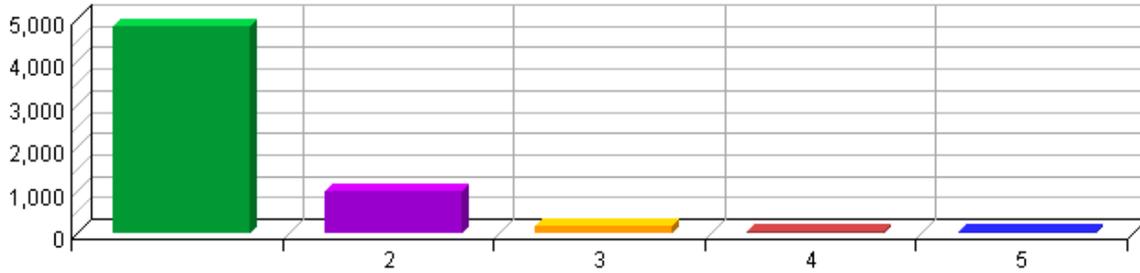
% – Percentage of visitors who viewed your page for the specified duration of time.

💡 This information tells you how many visitors view your site for specific intervals of time.

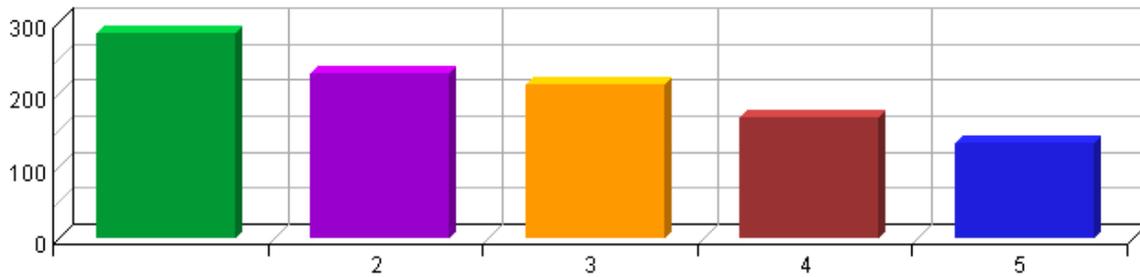
Browsers and Platforms Dashboard

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

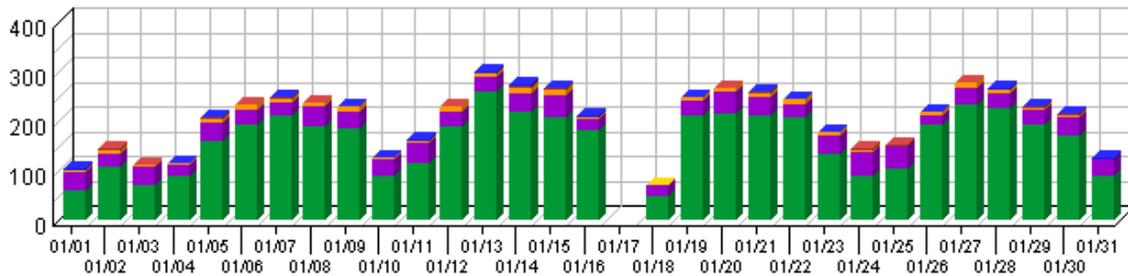
Top Browsers by Visits



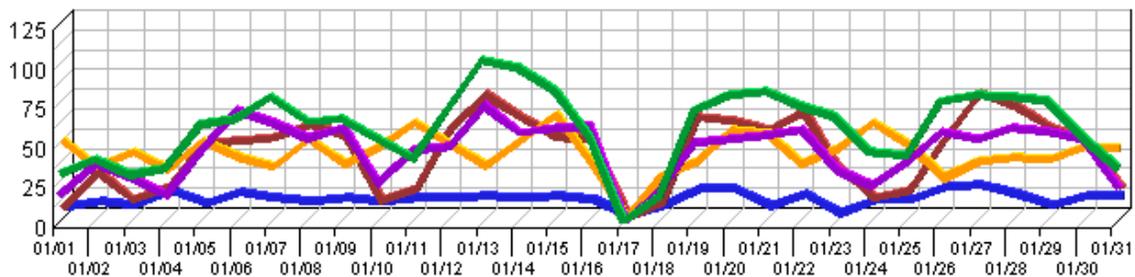
Top Spiders by Visits



Top Browsers by Visits Trend



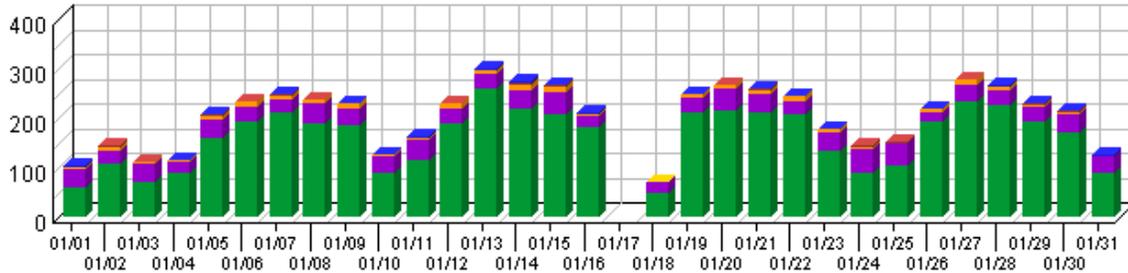
Top Platforms by Visits Trend



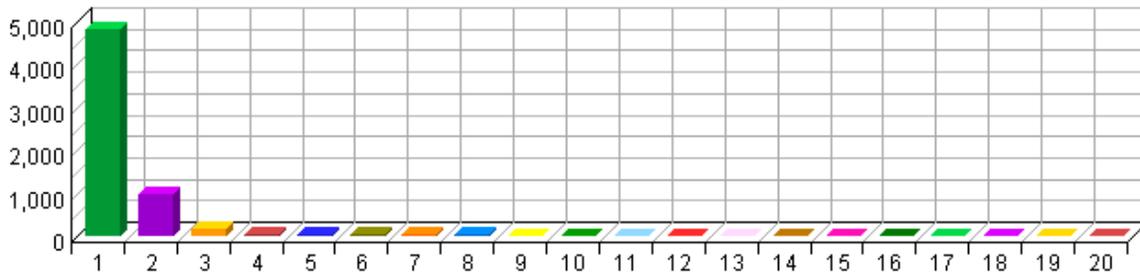
Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.

Top Browsers by Visits Trend



Top Browsers by Visits



Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	4,847	76.10%	9,747
2.	Other Netscape Compatible	997	15.65%	1,781
3.	Netscape	186	2.92%	410
4.	msnbot/0.11 (http://search.msn.com/msnbot.htm)	40	0.63%	41
5.	Others	30	0.47%	84
6.	Mozilla	29	0.46%	61
7.	Java/1.4.1_01	28	0.44%	317
8.	Safari	22	0.35%	40
9.	ia_archiver	21	0.33%	67
10.	Opera	16	0.25%	34
11.	COAST scan engine/7.0 (Windows NT 5)	13	0.20%	13
12.	Java/1.4.2_01	11	0.17%	382
13.	Xenu Link Sleuth 1.2e	10	0.16%	13
14.	Verity-URL-Gateway/2.4	9	0.14%	21
15.	Dumbot(version 0.1 beta)	9	0.14%	9
16.	WebVac (webmaster@pita.stanford.edu WebVac.org)	7	0.11%	484
17.	NaverBot-1.0 (NHN Corp. / 82-2-3011-1954 / nhnbot@naver.com)	7	0.11%	160

18.	COAST scan engine/7.0 (Windows NT 5.1; .NET)	6	0.09%	6
19.	libwww-perl/5.65	6	0.09%	11
20.	lc/\$ROADS::Version libwww-perl/5.00	4	0.06%	4
	Subtotal	6,298	98.89%	13,685
	Other	71	1.11%	382
	Total	6,369	100.00%	14,067

Top Browsers – Help Card

? Browser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Hits – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

Visits – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

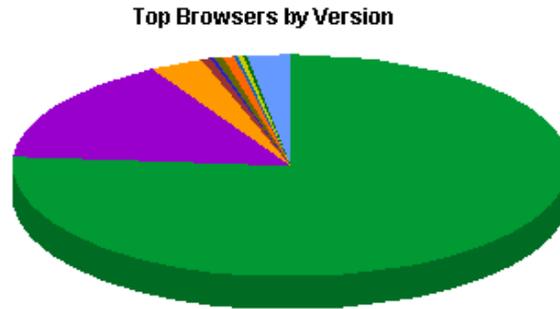
% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

💡 Browser data can help you determine how to configure your site for optimal viewing.

Note: Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

Top Browsers by Version

This report lists the browser versions most common among your visitors.



Top Browsers by Version

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	3,288	51.63%	6,871
		5.5	610	9.58%	1,123
		5.0	491	7.71%	932
		5.01	359	5.64%	587
		4.0	20	0.31%	91
		5.22	19	0.30%	56
		6.0b	16	0.25%	30
		4.01	10	0.16%	12
		5.23	7	0.11%	7
		5.14	7	0.11%	9
		5.05	5	0.08%	9
		5.17	4	0.06%	9
		5.21	3	0.05%	3
		5.13	3	0.05%	3
		5.16	1	0.02%	1
		5.12	1	0.02%	1
		5.15	1	0.02%	1
		4.5	1	0.02%	1
		3.01	1	0.02%	1
			Other	0	0.00%
2.	Other Netscape Compatible	Version Unknown	997	15.65%	1,781
		Other	0	0.00%	0
3.	Netscape	4.08	52	0.82%	158
		7.1	37	0.58%	67
		7.0	15	0.24%	40
		4.5	13	0.20%	15

		7.02	9	0.14%	12
		4.7	9	0.14%	33
		4.x	5	0.08%	5
		4.77	5	0.08%	6
		4.79	5	0.08%	8
		4.05	4	0.06%	4
		4.75	4	0.06%	18
		6.2.1	4	0.06%	6
		7.01	3	0.05%	3
		4.0	3	0.05%	6
		4.73	2	0.03%	2
		4.78	2	0.03%	2
		4.72	2	0.03%	2
		4.61	2	0.03%	3
		4.76	2	0.03%	6
		4.51	1	0.02%	1
		4.04	1	0.02%	1
		6.2	1	0.02%	1
		4.8	1	0.02%	1
		4.73C-CCK-MCD	1	0.02%	4
		4.06	1	0.02%	1
		4.74	1	0.02%	1
		6.1	1	0.02%	4
		Other	0	0.00%	0
4.	msnbot/0.11 (http://search.msn.com/msnbot.htm)	Version Unknown	40	0.63%	41
		Other	0	0.00%	0
5.	Others	Version Unknown	30	0.47%	84
		Other	0	0.00%	0
6.	Mozilla	20031007	8	0.13%	21
		20021112	2	0.03%	5
		20030425	2	0.03%	5
		20030624	2	0.03%	2
		20030225	2	0.03%	4
		20030821	2	0.03%	2
		20031208	2	0.03%	2
		20040113	1	0.02%	1
		20040105	1	0.02%	7
		20021212	1	0.02%	1
		20020826	1	0.02%	1
		20030728	1	0.02%	1
		20031016	1	0.02%	2
		20030314	1	0.02%	1

		20040120	1	0.02%	5
		20011122	1	0.02%	1
		Other	0	0.00%	0
7.	Java/1.4.1_01	Version Unknown	28	0.44%	317
		Other	0	0.00%	0
8.	Safari	100.1	10	0.16%	14
		85.6	7	0.11%	20
		85	3	0.05%	3
		85.5	2	0.03%	3
		Other	0	0.00%	0
9.	ia_archiver	Version Unknown	21	0.33%	67
		Other	0	0.00%	0
10.	Opera	7.11	4	0.06%	14
		6.04	3	0.05%	5
		7.20	3	0.05%	6
		7.23	1	0.02%	1
		7.21	1	0.02%	1
		6.02	1	0.02%	1
		6.05	1	0.02%	1
		7.22	1	0.02%	4
		5.02	1	0.02%	1
		Other	0	0.00%	0
11.	COAST scan engine/7.0 (Windows NT 5)	Version Unknown	13	0.20%	13
		Other	0	0.00%	0
12.	Java/1.4.2_01	Version Unknown	11	0.17%	382
		Other	0	0.00%	0
13.	Xenu Link Sleuth 1.2e	Version Unknown	10	0.16%	13
		Other	0	0.00%	0
14.	Verity-URL-Gateway/2.4	Version Unknown	9	0.14%	21
		Other	0	0.00%	0
15.	Dumbot(version 0.1 beta)	Version Unknown	9	0.14%	9
		Other	0	0.00%	0
16.	WebVac (webmaster@pita.stanford.edu WebVac.org)	Version Unknown	7	0.11%	484
		Other	0	0.00%	0
17.	NaverBot-1.0 (NHN Corp. / 82-2-3011-1954 / nhnbot@naver.com)	Version Unknown	7	0.11%	160
		Other	0	0.00%	0
18.	COAST scan engine/7.0 (Windows NT 5.1; .NET)	Version Unknown	6	0.09%	6
		Other	0	0.00%	0
19.	libwww-perl/5.65	Version Unknown	6	0.09%	11
		Other	0	0.00%	0
20.	lc/\$ROADS::Version libwww-perl/5.00	Version Unknown	4	0.06%	4
		Other	0	0.00%	0

Subtotal	6,298	98.89%	13,685
Other	71	1.11%	382
Total	6,369	100.00%	14,067

Top Browsers by Version – Help Card

? Browser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

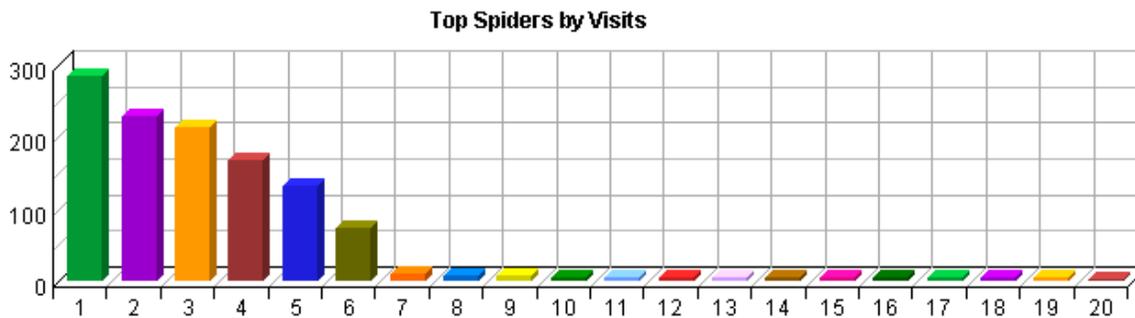
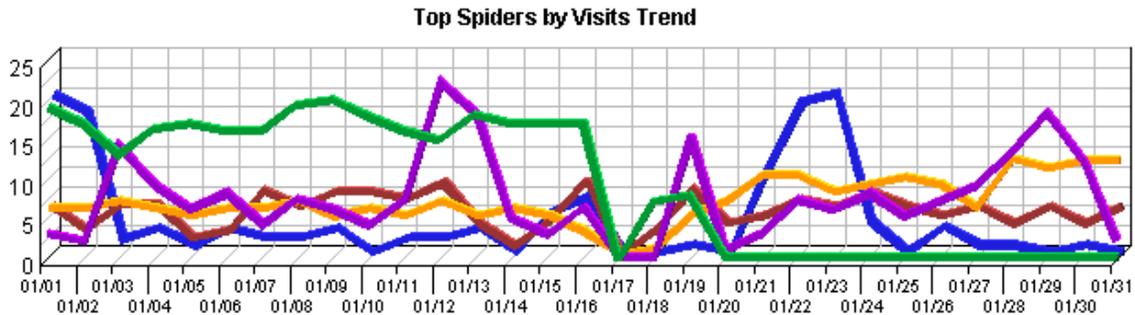
% – Percentage of the total visits in which the visitor viewed this page at least once.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

💡 This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.



Top Spiders

Spider	Visits	%	Hits
1. Mozilla/4.0 compatible ZyBorg/1.0 Dead Link Checker (wn.zyborg@looksmart.net; http://www.WISEnutbot	286	23.89%	1,183
2. Mozilla/5.0 (Slurp/cat; slurp@inktomi.com; http://www.inktomi.com/slurp.html)	230	19.21%	444
3. Scooter	213	17.79%	257
4. Googlebot	168	14.04%	662
5. FAST-WebCrawler	133	11.11%	492
6. Mozilla/4.0 compatible ZyBorg/1.0 (wn.zyborg@looksmart.net; http://www.WISEnutbot.com)	73	6.10%	162
7. EnriqueElRobotdeMirago (http:	9	0.75%	123
8. QuepasaCreep (crawler@quepasacorp.com)	8	0.67%	18
9. Szukacz	7	0.58%	7
10. WebTrends Link Analyzer	6	0.50%	12
11. Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; .NET CLR 1.1.4322; MSIECrawler)	6	0.50%	80
12. Climate Change Spider – http:	6	0.50%	27

13.	Mozilla/4.0 (compatible; MSIE 6.0; Windows 98; MSIECrawler)	5	0.42%	66
14.	Mozilla/4.0 (compatible; BorderManager 3.0)	5	0.42%	20
15.	dloader(NaverRobot)	5	0.42%	65
16.	Baiduspider (http:	4	0.33%	13
17.	WebTrends	4	0.33%	274
18.	Linkbot	4	0.33%	4
19.	http:	4	0.33%	23
20.	NetResearchServer	3	0.25%	5
	Subtotal	1,179	98.50%	3,937
	Other	18	1.50%	65
	Total	1,197	100.00%	4,002

Top Spiders – Help Card

 **Hits** – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

Visits – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

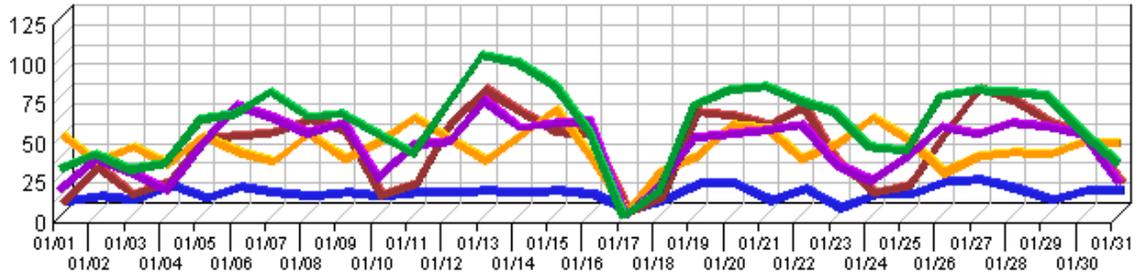
% – Percentage of total spider visits or hits by the specified spider.

 This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

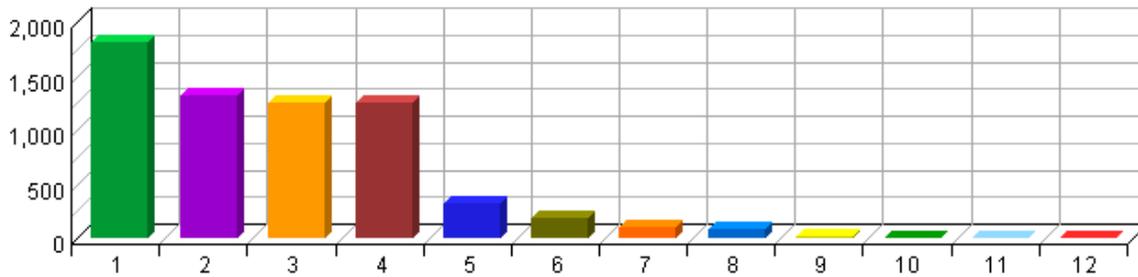
Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.

Top Platforms by Visits Trend



Top Platforms by Visits



Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	1,806	28.36%	3,762
2.	Windows 98	1,326	20.82%	2,351
3.	Others	1,256	19.72%	3,834
4.	Windows 2000	1,256	19.72%	2,618
5.	Windows ME	323	5.07%	600
6.	Windows NT	193	3.03%	483
7.	Windows 95	94	1.48%	204
8.	Macintosh PowerPC	90	1.41%	181
9.	Linux	12	0.19%	17
10.	Windows Win32s	8	0.13%	8
11.	Windows 2003	3	0.05%	7
12.	SunOS	2	0.03%	2
	Total	6,369	100.00%	14,067

Top Platforms – Help Card

? Hits – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Platform – The specified platform being analyzed. The operating system used by the visitor to your site.

Total – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

Visits – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.



This information is useful when determining what content to include on your web site.

Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400-range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one- to three-digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Campaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
Order Count	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable-length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non-document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

"Success" codes:

- 100 = Success:** Continue
- 101 = Success:** Switching Protocols
- 200 = Success:** OK
- 201 = Success:** Created
- 202 = Success:** Accepted
- 203 = Success:** Non-Authoritative Information
- 204 = Success:** No Content
- 205 = Success:** Reset Content
- 206 = Success:** Partial Content
- 300 = Success:** Multiple Choices
- 301 = Success:** Moved Permanently
- 302 = Success:** Found
- 303 = Success:** See Other
- 304 = Success:** Not Modified
- 305 = Success :** Use Proxy
- 307 = Success :** Temporary Redirect

"Failed" codes:

- 400 = Failed:** Bad Request
- 401 = Failed:** Unauthorized
- 402 = Failed:** Payment Required
- 403 = Failed:** Forbidden

- 404 = Failed:** Not Found
- 405 = Failed:** Method Not Allowed
- 406 = Failed:** Not Acceptable
- 407 = Failed:** Proxy Authentication Required
- 408 = Failed:** Request Time-out
- 409 = Failed:** Conflict
- 410 = Failed:** Gone
- 411 = Failed:** Length Required
- 412 = Failed:** Precondition Failed
- 413 = Failed:** Request Entity Too Large
- 414 = Failed:** Request-URI Too Large
- 415 = Failed:** Unsupported Media Type
- 416 = Failed:** Requested range not satisfiable
- 417 = Failed:** Expectation Failed
- 500 = Failed:** Internal Server Error
- 501 = Failed:** Not Implemented
- 502 = Failed:** Bad Gateway
- 503 = Failed:** Service Unavailable
- 504 = Failed:** Gateway Time-out
- 505 = Failed:** HTTP Version Not Supported

Subtotal	In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal."
Suffix (Domain Name)	See "Top-Level Domain."
Time Interval	A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
Time before Order	The number of days between a new buyer's first visit and first purchase.
Time between Purchases	The number of days between a visitor's previous purchase and most recent purchase in this report period.
Top-Level Domain	<p>The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:</p> <p>ARPANET: .arpa</p> <p>Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz</p> <p>Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn</p> <p>International: .int .int.co .int.ve .intl.tn</p> <p>Government: .gov .gov.[country code] .gove.[country code] .go.[country code]</p> <p>Military: .mil .mil.[country code]</p> <p>Network: .net .ad.jp .ne.kr .net.[country code]</p>

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the /html/info/ directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.